Acer TravelMate 290 Series

Service Guide

Service guide files and updates are available on the ACER/CSD web; for more information, please refer to http://csd.acer.com.tw

100% Recycled Paper

PART NO.: VD.T26V5.001

PRINTED IN TAIWAN

Revision History

Please refer to the table below for the updates made on TravelMate 430 service guide.

Date	Chapter	Updates

Copyright

Copyright © 2003 by Acer Incorporated. All rights reserved. No part of this publication may be reproduced, transmitted, transcribed, stored in a retrieval system, or translated into any language or computer language, in any form or by any means, electronic, mechanical, magnetic, optical, chemical, manual or otherwise, without the prior written permission of Acer Incorporated.

Disclaimer

The information in this guide is subject to change without notice.

Acer Incorporated makes no representations or warranties, either expressed or implied, with respect to the contents hereof and specifically disclaims any warranties of merchantability or fitness for any particular purpose. Any Acer Incorporated software described in this manual is sold or licensed "as is". Should the programs prove defective following their purchase, the buyer (and not Acer Incorporated, its distributor, or its dealer) assumes the entire cost of all necessary servicing, repair, and any incidental or consequential damages resulting from any defect in the software.

Acer is a registered trademark of Acer Corporation.

Intel is a registered trademark of Intel Corporation.

Pentium and Pentium II/III are trademarks of Intel Corporation.

Other brand and product names are trademarks and/or registered trademarks of their respective holders.

Conventions

The following conventions are used in this manual:

SCREEN MESSAGES	Denotes actual messages that appear on screen.
NOTE	Gives bits and pieces of additional information related to the current topic.
WARNING	Alerts you to any damage that might result from doing or not doing specific actions.
CAUTION	Gives precautionary measures to avoid possible hardware or software problems.
IMPORTANT	Reminds you to do specific actions relevant to the accomplishment of procedures.

Preface

Before using this information and the product it supports, please read the following general information.

- 1. This Service Guide provides you with all technical information relating to the BASIC CONFIGURATION decided for Acer's "global" product offering. To better fit local market requirements and enhance product competitiveness, your regional office MAY have decided to extend the functionality of a machine (e.g. add-on card, modem, or extra memory capability). These LOCALIZED FEATURES will NOT be covered in this generic service guide. In such cases, please contact your regional offices or the responsible personnel/channel to provide you with further technical details.
- 2. Please note WHEN ORDERING FRU PARTS, that you should check the most up-to-date information available on your regional web or channel. If, for whatever reason, a part number change is made, it will not be noted in the printed Service Guide. For ACER-AUTHORIZED SERVICE PROVIDERS, your Acer office may have a DIFFERENT part number code to those given in the FRU list of this printed Service Guide. You MUST use the list provided by your regional Acer office to order FRU parts for repair and service of customer machines.



Table of Contents

Chapter	1 System Specifications	1
	Features	. 1
	System Block Diagram	
	Board Layout	
	Top View	
	Bottom View	
	Outlook View	
	Front View	
	Front View	
	Right Panel	
	Rear Panel	
	Bottom Panel	
	Indicators1	
	Lock Keys	13
	Embedded Numeric Keypad	
	Windows Keys1	
	Hot Keys	
	The Euro Symbol	
	Launch Keys	
	Touchpad	
	Hardware Specifications and Configurations	
Ol 4	•	
Chapter	2 System Utilities 3	3
	BIOS Setup Utility	33
	Navigating the BIOS Utility	
	Main	
	Advanced	
	Security	
	Boot	
	BIOS Flash Utility	
	System Diagnostic Diskette	
Chapter	•	ļ3
•		
	General Information	
	Before You Begin	
	Disassembly Procedure Flowchart	
	Removing ODD Module, Memory and HDD Module	
	Removing the ODD Module	
	Removing the HDD Module	
	Removing the Keyboard/LCD Module	
	Removing the Keyboard4	
	Removing the LCD module	
	Disassembling the Main Unit5	51
	Disassembling the LCD Module	
	Disassembling the External Modules	
	Disassembling the HDD Module	
	Disassembling the Optical Disk Drive Module/Combo Drive Module 5	ა9
Chapter	4 Troubleshooting 6	31
	System Check Procedures	32
	•	

Table of Contents

	External Diskette Drive Check	
	External CD-ROM/DVD-ROM Drive Check	
	Keyboard or Auxiliary Input Device Check	
	Power System Check	
	Touchpad Check	
	Display Check	
	Sound Check	
	syde MobilePro BIOS POST Beep Code and POST Messages	
	dex of Symptom-to-FRU Error Message	
	termittent Problems	
U	ndetermined Problems	/ 3
Chapter 5	Jumper and Connector Locations	75
To	op View	
	SW1 Settings (Lid switch)	
Б	SW3 Settings(Kill Switch)	
В	ottom View	/ /
Chapter 6	FRU (Field Replaceable Unit) List	79
Tı	ravelMate 290 Series	94
Appendix	A Model Definition and Configuration	94
Appendix	B Test Compatible Components	95
M	licrosoft® Windows® XP Home Environment Test	96
	licrosoft® Windows® XP Pro Environment Test	
Appendix	C Online Support Information	103
Indev		105

System Specifications

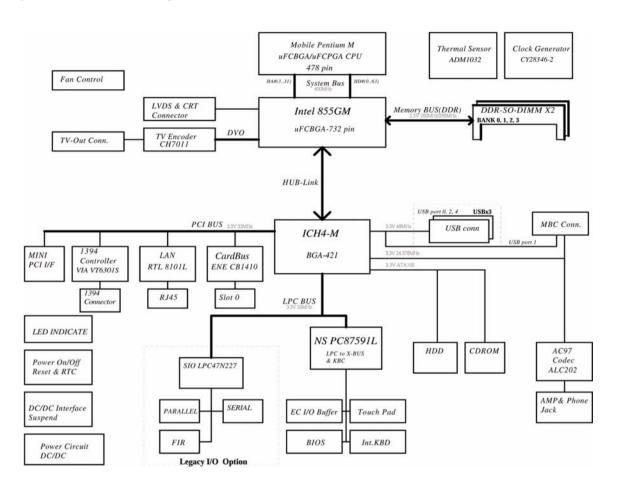
Features

This computer was designed with the user in mind. Here are just a few of its many features:

Performar	nce
	☐ Intel [®] Pentium M processor at 1.3 ~ 1.7 GHz or higher
	Intel 855GM + Intel ICH4-M
C	PC2100 DDR SDRAM, Maximum memory up to 2GB (with two 1024MB SO-DIMM when available)
	Internal removable optical drive (AcerMedia bay)
	High-capacity, Enhanced-IDE hard disk
	Li-lon main battery pack
	Power management system with ACPI (Advanced Configuration Power Interface)
Display	
	Thin-Film Transistor (TFT) liquid-crystal display (LCD) displaying 32-bit high true colour up to 16. million colours at 1024X768 eXtended Graphics Array (XGA) resolution
	3D graphics engine
	Simultaneous LCD and CRT display support
	S-video for output to a television or display device that supports S-video input
	Dual display capability
Multimedi	ia
	16-bit high-fidelity AC'97 Codec stereo audio
	Built-in dual speakers
	High-speed optical drive (AcerMedia bay)
Connectiv	rity
	High-speed fax/data modem port
	Ethernet/Fast Ethernet port
	Fast infrared wireless communication
	3 USB 2.0 (Universal Serial Bus) ports (Two in rear and one on left)
	☐ IEEE 1394 port
	InviLink 802.11b or 802.11a/b wireless LAN (manufacturing optional)
	Bluetooth ready (manufacturing optional)
Expansio	n
	One type II CardBus PC Card slot
	Upgradeable memory
I/O Ports	
	One Infrared (FIR)
	One Type II CardBus slot

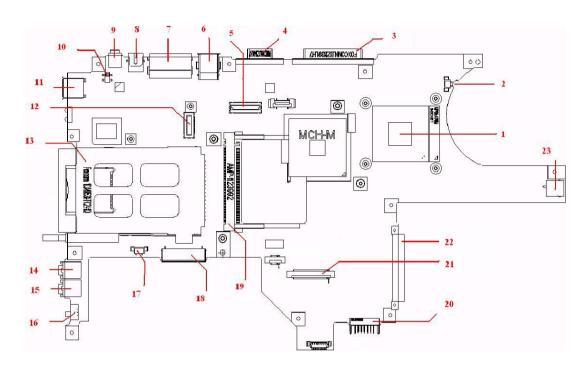
One RJ-11 modem jack
One RJ-45 network jack
One DC-in jack for AC adapter
One ECP/EPP-compliant parallel port
One external monitor port
One headphone/speaker/line-out jack (3.5mm mini jack)
One microphone/line-in jack (3.5mm mini jack)
One S-video-out (NTSC/PAL) port
Three Universal Serial Bus (USB) ports
One IEEE 1394 port

System Block Diagram



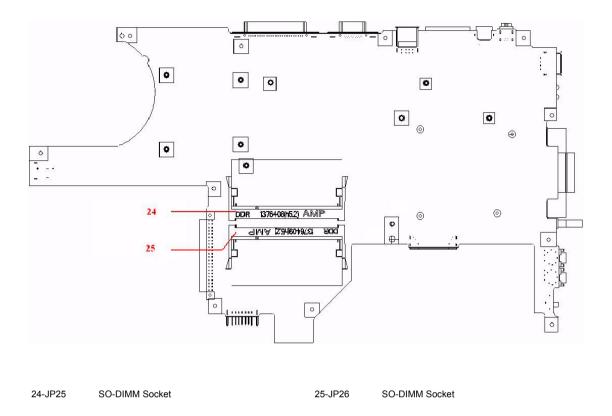
Board Layout

Top View



1-JP12	CPU Socket	13-JP15	PCMCIA Connector
2-JP7	FAN Connector	14-JP20	MIC in Jack
3-JP2	Parallel Port	15-JP23	Headphone out Jack
4-JP1	CRT Connector	16-SW3	Wireless Kill Switch
5-JP10	LCD Connector	17-JP18	Speakers Connector
6-JP6	USB Connectors (*2)	18-JP17	Module Connector
7-JP5	RJ11/RJ45 Connectors	19-JP13	Mini PCI Connector
8-JP4	S-Video Connector	20-PJP9	Battery Connector
9-JP3	IEEE 1394 Connector	21-JP21	Keyboard Connector
10-SW1	Lid Switch	22-JP22	HDD Connector
11-JP8	USB Connector	23-PCN1	DC-In Jack
12-JP11	MDC/MBC Connector		

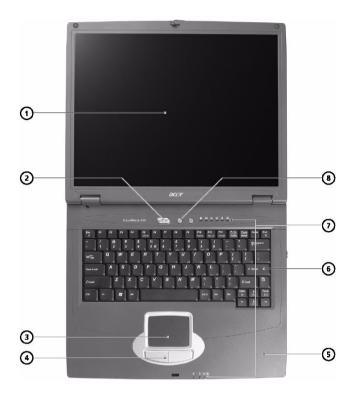
Bottom View



Outlook View

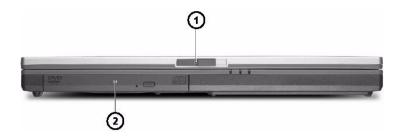
A general introduction of ports allow you to connect peripheral devices, as you would with a desktop PC.

Front Open View



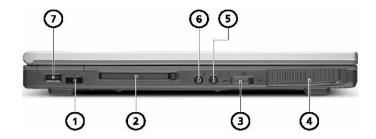
#	Icon	Item	Description
1		Display screen	Also called LCD (liquid-crystal display), displays computer output.
2		Power Button	Turns on the computer power.
3		Touchpad	Touch-sensitive pointing device which functions like a computer mouse.
4		Click buttons (left and right)	The left and right buttons function like the left and right mouse buttons; the center button serves as a 4-way scroll button.
5		Palmrest	Comfortable support ares for your hands when you use the computer.
6		Keyboard	Inputs data into your computer.
7		Status indicators	LEDs (light-emitting diode) that turn on and off to show the status of the computer, its functions and components.
8		Launch keys	Two special keys for frequently used programs.

Front View



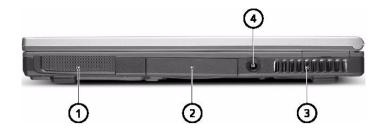
#	lcon	Item	Description
1		Latch	Latch for opening and colsing the computer.
2		AcerMedia bay	For hot-swappable modules including CD-ROM, DVD-ROM, DVD/CD-RW combo or DVD-RW.

Left Panel



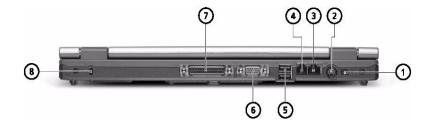
#	Icon	Item	Description
1		Infrared port	Interfaces with infrared devices (e.g., infrared printer, IR-aware computer).
2		PC card slot	Accepts one Type II 16-bit PC card or 32-bit CardBus PC card.
3	((1)))	Wireless communication switch	Enables and disables wireless communication devices.
4		Stereo speaker	Outputs sound.
5	ဂ	Headphone/Speaker/ Line-out jack	Connects to headphones or other line-out audio devices (speakers).
6	100	Microphone/Line-in jack	Accepts input from external microphone, or other audio line-in devices (e.g., audio CD player, stereo walkman and etc.).
7	•	One USB 2.0 port	Connects to Universal Serial Bus devices (e.g., USB mouse, USB camera).

Right Panel



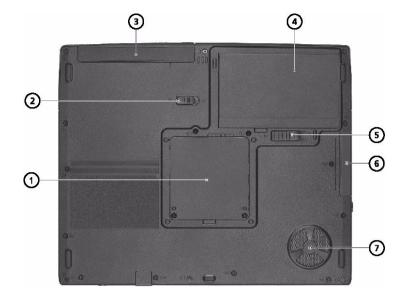
#	lcon	Item	Description
1		Stereo speaker	Outputs sound.
2		HDD	Houses the computer hard disk.
3		Ventialtion slot	Enables the computer to stay cool, even after prolonged use.
4	П	DC-in jack	Connects the AC adapter.

Rear Panel



#	Icon	Item	Description
1	∕ °	IEEE 1394 port	Connects to IEEE 1394 devices.
2	ď	S-video	Connects to a television or display device with S-video input.
3	묢	Ethernet port	Connects to an Ethernet 10/100-based network.
4	D	Modem port	Connects to a phone line.
5	~	Two USB 2.0 ports	Connects to Universal Serial Bus devices (e.g., USB mouse, USB camera).
6		External display port	Connects to a display device (e.g., external monitor, LCD projector).
7		Parallel port	Connects to a parallel device (e.g., parallel printer).
8	ĸ	Security keylock	Connects to a Kensington-compatible computer security lock.

Bottom Panel



#	Icon	Item	Description
1		Memory compartment	Houses the computer's main memory.
2		AcerMedia bay release latch	Unlatches the AcerMedia drive for removing the optical drive.
3		AcerMedia bay	Houses an AcerMedia drive module.
4		Battery bay	Houses the computer's battery pack.
5		Battery release latch	Unlatches the battery to remove the battery pack.
6		Hard disk bay	Houses the computer's hard disk (securedby a screw).
7		Cooling fan	Helps keep the computer cool. Note: Don't cover or obstruct the opening of the fan.

Indicators

The computer has seven easy-to-read status icons below the display screen.



The status LCD displays icons that show the status of the computer and its components.

Icon	Function	Description
•	HDD	Lights when Hard Disk Drive is activated.
0	ODD	Lights when Optical Disk Drive is activated.
Ð	Scroll lock	Lights when Scroll Lock is activated.
A	Caps lock	Lights when Caps Lock is activated.
	Pad lock (cursor)	Lights when Pad lock is activated.
ล	Num lock	Lights when Num Lock is activated.
%/®	Wireless/Bluetooth indicator	Orange indicators that wireless LAN is enables; blue indicators that Bluetooth (optional) is enabledLights when the Wireless LAN or Bluetooth capabilities are enabled.
Ÿ	Power	Lights green when the power is on. Flashes when the computer is in standby mode.
₫	Battery	Lights green. Flashes when the battery is being charged or low capacity.

Lock Keys

The keyboard has four lock keys which you can toggle on and off.



Lock Key	Description
Caps Lock	When Caps Lock is on, all alphabetic characters typed are in uppercase.
Pad lock (Fn-F10)	When Pad Lock is on, the embedded keypad is enabled. In this mode the keypad is cursor function.
Num lock (Fn-F11)	When Num Lock is on, the embedded keypad is in numeric mode. The keys function as a calculator (complete with the arithmetic operators +, -, *, and /). Use this mode when you need to do a lot of numeric data entry. A better solution would be to connect an external keypad.
Scroll lock (Fn-F12)	When Scroll Lock is on, the screen moves one line up or down when you press 1 and 1 respectively. Scroll Lock does not work with some applications.

Embedded Numeric Keypad

The embedded numeric keypad functions like a desktop numeric keypad. It is indicated by small characters located on the right hand side of the keycaps.



Desired Access	Num Lock On	Num Lock Off
Number keys on embedded keypad	Type numbers in a normal manner.	
Main keyboard keys	Hold <fn> while typing letters on embedded keypad.</fn>	Type the letters in a normal manner.

Windows Keys

The keyboard has two keys that perform Windows-specific functions.



Key	Icon	Description
Windows logo key		Start button. Combinations with this key perform special functions. Below are a few examples:
		+ Tab (Activates next taskbar button)
		+ E (Explores My Computer)
		+ F (Finds Document)
		+ M (Minimizes All)
		+ M (Undoes Minimize All)
		+ R (Displays the Run dialog box)
Application		Opens a context menu (same as a right-click).
key		

Hot Keys

The computer uses hotkey or key combinations to access most of the computer's controls like sreen brightness and volume output.

To activate hot keys, press and hold the **Fn** key before pressing the other key in the hot key combination.



Hot Key	lcon	Function	Description
Fn-Esc	Z ^z	Sleep	Puts the computer in Sleep mode.
Fn-F5	CRT/LCD	Display toggle	Switches display output between the display screen, external monitor (if connected) and both the display screen and external monitor.
Fn-End	(4)	Speaker toggle	Turns the speakers on and off.
Fn-PgUp	口)))	Volume up	Increases the speaker volume.
Fn-PgDn	B B	Volume down	Decreases the speaker volume.
Fn-₁	₩▲	Brightness up	Increases the screen brightness.
Fn-↓	*▼	Brightness down	Decreases the screen brightness

The Euro Symbol

If your keyboard layout is set to United States-International or United Kingdom or if you have a keyboard with a European layout, you can type the Euro symbol on your keyboard.



NOTE: For US keyboard users: The keyboard layout is set when you first set up Windows. For the Euro symbol to work, the keyboard layout has to be set to United States-International.

To verify the keyboard type in Windows 2000 and Windows Millennium Edition, follow the steps below:

- 1. Click on Start, Settings, Control Panel.
- 2. Double-click on Keyboard.
- 3. Click on the Language tab.
- 4. Verify that keyboard layout used for "En English (United States)" is set to United States-International. If not, select and click on **Properties**; then select **United States-International** and click on **OK**.
- 5. Click on OK.

To verify the keyboard type in Windows XP, follow the steps below:

- 1. Click on Start. Control Panel.
- 2. Double-click on Regional and Language Options.
- 3. Click on the Language tab and click on Details.
- **4.** Verify that the keyboard layout used for "En English (United States)" is set to United States-International. If not, select and click on **ADD**; then select **United States-International** and click on **OK**.
- 5. Click on OK.

To type the Euro symbol:

- 1. Locate the Euro symbol on your keyboard.
- 2. Open a text editor or word processor.
- 3. Hold Alt Gr and press the Euro symbol.

NOTE: Some fonts and software do not support the Euro symbol. Please refer to www.microsoft.com/typography/fag/fag/12.htm for more information.

Launch Keys

Located at the top of keyboard are three buttons. The left-most button is the power button. To the right of the power button are the two launch keys. They are designated as the programmable buttons (P1 and P2).



Launch Key	Default application
P1	User-programmable
P2	User-programmable

Touchpad

The built-in touchpad is a pointing device that senses movement on its surface. This means the cursor responds as you move your finger on the surface of the touchpad. The central location on the palmrest provides optimum comfort and support.



Touchpad Basics

The following items teach you how to use the touchpad:



- ☐ Move your finger across the touchpad to move the cursor.
- Press the left and right buttons located on the edge of the touchpad to do selection and execution functions. These two buttons are similar to the left and right buttons on a mouse. Tapping on the touchpad produces similar results.

Function	Left Button	Right Button	Тар
Execute	Click twice quickly		Tap twice (at the same speed as double-clicking the mouse button)
Select	Click once		Tap once
Drag	Click and hold, then use finger to drag the cursor on the touchpad		Tap twice (at the same speed as double-clicking a mouse button) then hold finger to the touchpad on the second tap to drag the cursor
Access context menu		Click once	

NOTE: Keep your fingers dry and clean when using the touchpad. Also keep the touchpad dry and clean. The touchpad is sensitive to finger movements. Hence, the lighter the touch, the better the response. Tapping harder will not increase the touchpad's responsiveness.

Hardware Specifications and Configurations

Processor

Item	Specification
CPU type	Intel Mobile Pentium M processor at 1.3~1.7 GHz or higher
CPU package	uFCPGA package
CPU core voltage	Support automatic selection of power supply voltage
CPU I/O voltage	1.05V

BIOS

Item	Specification
BIOS vendor	Insyde
BIOS Version	Insyde MobilePRO BIOS 4.0
BIOS ROM type	Flash ROM
BIOS ROM size	512KB
BIOS package	32 lead of PLCC
Bupported protocols	ACPI 1.0b,PC Card 95, SM BIOS 2.3, EPP/IEEE 1284, ECP/IEEE 1284 1.7 & 1.9, PCI 2.2, PnP 1.0a, DMI 2.0, USB, VGA BIOS, CD-ROM bootable
BIOS password control	Set by setup manual

Second Level Cache

Item	Specification
Cache controller	Built-in CPU
Cache size	1MB
1st level cache control	Always enabled
2nd level cache control	Always enabled
Cache scheme control	Fixed in write-through

System Memory

Item	Specification
Memory controller	Intel 855GM GMCH
Memory size	128MB/256MB/512MB/1GB
DIMM socket number	2 sockets
Supports memory size per socket	1024MB
Supports maximum memory size	2GB (by two 1024MB SO-DIMM module)
Supports DIMM type	DDR Synchronous DRAM
Supports DIMM Speed	200/266 MHz
Supports DIMM voltage	2.5V
Supports DIMM package	200-pin SO-DIMM
Memory module combinations	You can install memory modules in any combinations as long as they match the above specifications.

Memory Combinations

Slot 1	Slot 2	Total Memory
256/512MB	0 MB	256MB/512MB
256/512MB	128MB	384MB/640MB
256/512MB	256MB	512MB/768MB
256/512MB	512MB	768MB/1024MB

NOTE: Above table lists some system memory configurations. You may combine DIMMs with various capacities to form other combinations.

LAN Interface

Item	Specification
Supports LAN protocol	10/100 Mbps
LAN connector type	RJ45
LAN connector location	Rear side

Modem / Bluethooth Interface

Item	Specification
Data modem data baud rate (bps)	56K
Supports modem/bluetooth protocol	V.90 for MDC / Bluetooth 1.1 standard for BT modem
Modem connector type	RJ11
Modem connector location	Rear side

Hard Disk Drive Interface

Item				Specif	ication			
Vendor & Model Name	Toshiba 20G MK2023G AS	Toshiba 30G MK3021G AS	Toshiba 40G MK4021G AS	Toshiba 60G MK6021G AS	Hitachi 20G IC25N020 -ATMR04	Hitachi 30G IC25N030 -ATMR04	Hitachi 40G IC25N040 -ATMR04	Hitachi 60G IC25N060 -ATMR04
Capacity (MB)	20000	30000	40000	60000	20000	30000	40000	60000
Bytes per sector	512	512	512	512	512	512	512	512
Data heads	2	2	3	4	1	2	2	3
Drive Format								
Disks	1	1	2	2	1	1	1	2
Spindle speed (RPM)	4200 RPM	4200 RPM	4200 RPM	4200 RPM				
Performance S	Specifications							
Buffer size	2048KB	2048KB	2048KB	2048KB	2048KB	2048KB	2048KB	2048KB
Interface	ATA-5	ATA-5	ATA-5	ATA-5	ATA-5	ATA-5	ATA-5	ATA-5
Max. media transfer rate (disk-buffer, Mbytes/s)	164.6~ 257.1	154.3~ 298.0	154.3~ 298.0	154.3~ 298.0	350	350	350	350

Hard Disk Drive Interface

Item	Specification							
Data transfer	100 MB/	100 MB/	100 MB/	100 MB/	100 MB/	100 MB/	100 MB/	100 MB/
rate	Sec.	Sec.	Sec.	Sec.	Sec.	Sec.	Sec.	Sec.
(host~buffer,	Ultra DMA	Ultra DMA	Ultra DMA	Ultra DMA	Ultra DMA	Ultra DMA	Ultra DMA	Ultra DMA
Mbytes/s)	mode-5	mode-5	mode-5	mode-5	mode-5	mode-5	mode-5	mode-5
DC Power Red	quirements							
Voltage	5V(DC) +/	5V(DC) +/	5V(DC) +/	5V(DC) +/	5V(DC) +/	5V(DC) +/	5V(DC) +/	5V(DC) +/
tolerance	- 5%	- 5%	- 5%	- 5%	- 5%	- 5%	- 5%	- 5%

DVD-ROM Interface

Item	Specification						
Vendor & model name	Toshiba (SR-C2612)	Toshiba (SR-C2612)					
Performance Specification	With CD Diskette	With DVD Diskette					
Transfer rate (KB/sec)	(Mode1) 4X-5.7X PCAV 600-855KByte/s 10.3X-24X CAV 1552-3600KByte/s (Mode2) 4X-5.7X PACV 684.4-975.3KBytes/s 10.3X-24X CAV 1769-4104KByte/s	3.3X-8X CAV 4463-10820KByte/s					
Data Buffer Capacity	192 KBytes	192 KBytes					
Interface	IDE/ATAPI						
Applicable disc format	border), DVD-RW(read) DVD-RAM (rea Version 1.0) CD: CD-Audio, CD+(E)G, CD-MIDI, CI CD-I Bridge (Photo-CD, Video-CD) Mul	DVD: DVD-ROM (DVD-5, DVD-9, DVD-10, DVD-18),DVD-R (read, single border), DVD-RW(read) DVD-RAM (read, Version2.1), DVD-RAM (read, Version 1.0) CD: CD-Audio, CD+(E)G, CD-MIDI, CD-TEXT, CD-ROM, CD-ROM XA, CD-I, CD-I Bridge (Photo-CD, Video-CD) Multisession CD (Photo-CD, CD-EXTRA, CD-R, CD-RW), CD-R (read), CD-RW (read)					
Loading mechanism	Load: Manual Release: (a) Electrical Release (Release Button) (b) Release by ATAPI command (c) Emergency Release						
Power Requirement							
Input Voltage	+5 V +/- 5 % (Operating) +/- 8 % (Start up)	` ' 5/					
Input Voltage	+5 V +/- 0.25V						

Audio Interface

Item	Specification
Audio Controller	Realtek ALC202 AC97 Codec
Audio onboard or optional	Built-in
Mono or Stereo	Stereo
Resolution	20 bit stereo Digital to analog converter 18 bit stereo Analog to Ditial converter
Compatibility	Microsoft PC99, AC97 2.2 & WHQL
Mixed sound source	CD
Sampling rate	48 KHz
Internal microphone	No
Internal speaker / Quantity	Yes / 2

Video Interface

Item	Specification
Video vendor	Intel
Video name	Intel 855GM GMCH
Chip voltage	Core/1.2V
Supports ZV (Zoomed Video) port	No

Video Resolution Mode (for both LCD and CRT)

Resolution	16 bits (High color)	32 bits (True color)
1024*768	Yes	Yes
1400*1050 (SXGA)	Yes	Yes
1600*1200 (UXGA)	Yes	Yes
1280*1024 (Monitor)	Yes	Yes

Parallel Port

Item	Specification
Parallel port controller	SMSC LPC47N227
Number of parallel port	One
Location	Rear side
Connector type	25-pin D-type connector, in female type
Parallel port function control	Enable/Disable/Auto (BIOS or operating system chooses configuration) by BIOS setup Note: Depending on your operating system, disabling an unused device may help free system resources for other devices.
Supports ECP/EPP/Bi-directional (PS/2 compatible)	Yes (set by BIOS setup) Note: When Mode is selected as EPP mode, "3BCh" will not be available.
Optional ECP DMA channel (in BIOS setup)	DMA channel 1
Optional parallel port I/O address (in BIOS setup)	378h, 278h
Optional parallel port IRQ (in BIOS setup)	IRQ7, IRQ5

USB Port

Item	Specification
USB compliancy level	2.0
OHCI	USB 2.0
Number of USB port	3
Location	Rear side
Serial port function control	Enable/Disable by BIOS setup

PCMCIA Port

Item	Specification
PCMCIA controller	ENE CB1410 CardBus
Supports card type	Type II

PCMCIA Port

Item	Specification
Number of slots	One type-II
Access location	Left panel
Supports ZV (Zoomed Video) port	No ZV support
Supports 32 bit CardBus	Yes

System Board Major Chips

Item	Controller
System core logic	Intel 855GM and ICH4-M
Super I/O controller	SMSC 47N227, LPC interface
Audio controller	Realtek ALC202 Codec
Video controller	Intel 855GM GMCH
Hard disk drive controller	ICH4-M
Keyboard controller	NS 87591L
RTC	ICH4-M

Keyboard

Item	Specification
Keyboard controller	NS 87591L
Keyboard vendor & model name	Standard keyboard w/o launch button embeded
Total number of keypads	85/86/90 keys with 101/102 key emulation
Windows logo key	Yes
Internal & external keyboard work simultaneously	Yes

Battery

Item	Specification
Vendor & model name	Sony/Samsung
Battery Type	Li-ion
Pack capacity	63Wh / 31Wh
Cell voltage	3.7V/cell
Number of battery cell	8/4
Package configuration	Pin 1: BATT+: Battery positive power pin
	Pin 2: 6C/8C
	Pin 3: B/l: Enable Li-ion battery output, connect to 1k Ω resistor to GND in system.
	Pin 4: TS: connect 10K Ω ohm Thermistor to GND
	Pin 5: EC_SMD1: SMbus DATA
	Pin 6: EC_SMC1: SMbus CLOCK
	Pin 7: GND: battery ground power pin
Package voltag	14.8V

LCD Inverter Specification

This inverter is designed to light up the CCFL of LCD for TravelMate 430 series notebook. It should be supported the following LCD panels.

No.	Supplier	Model	Туре	
1	AU	B141XN04	TFT, 14.1" XGA	
2	СМО	N141X6-L01	TFT, 14.1" XGA	
3	CPT	CLAA141XF01	TFT, 14.1" XGA	
4	Toppoly	TD141TGCB1	TFT, 14.1" XGA	
5	AU	B150XG02-V1	TFT 15.0" XGA	
6	Hitachi	TX38D81VC1CAB	TFT, 15.0 XGA	
7	LG	LP150X08-A3	TFT 15.0" XGA	
8	Hannstar	HSD150PX17-A	TFT, 15.0" XGA	

There are two control signals that come form system to control lamp brightness. One signal is named DAC_BRIG, which limits current to meet LCD lamp current specification. Another one is named PWM, which adjusts lamp brightness. This inverter brightness is adjusted by PWM burst mode. The PWM burst mode is that turning on and off the lamp at rate of 150Hz. The effective brightness is a function of the duty cycle.

Features

- 1. Wide range 9V to 21V input voltage.
- 2. Birghtness adjustment by PWM duty mode.
- 3. Close loop controls lamp current.

Electrical Characteristics

No	Parameter	Symbol	Min.	Тур.	Max.	Unit	Comment	
1	Input voltage	NV_PWR	9	14.8	21	V	7.5V (continuous) can work *Note 1	
2	Input current	lin		0.33		A		
3	Lamp current	IL	3.0		6.8	mA	DAC=0V *Note 2	
4	Lamp current	IL	2.7		6.3	mA	DAC=1V	
4	Frequency	F	45	55	65	KHz	* Note 3	
5	Output power	Pout			4.5	W		
6	Efficiency	η	80%					
7	Starting voltage	Vs	1600			V	At 0'C	
8	Starting time	Tvs	1		1.5	Sec		
9	Dispoff#		2.8	3.3	3.6	V	Backlight on/off signal	
			0	0.5	0.8	V	Low level	
10	Limited lamp maximum current	DAC- BRIG	0		3.3	V	*Note 2	
11	PWM	INV_PW	142	150	158	Hz	PWM signal frequency	
	signal *Note 4	M	3.0	3.3	3.6	V	PWM signal amplitude	
	Note 4		30		100	%	$Duty = \frac{Ton}{Period}$	
12	Lamp current over-shoot	I zero-PK			10	%	Line transient (10.8V to 21V/100us) and turn on transient	
13	Current Waveform factor	$\frac{I_p}{I_{rms}}$	1.27	$\sqrt{2}$	1.56	Multiple	or $\frac{I_{-p}}{I_{rms}}$ *10	
14	Unbalance Rate	$\frac{I_p - I_{-p}}{I_{rms}}$	-10%	0	+10%	Mulitple		
15	Turn off current (Hight side)	IHI			0	A	PWM=30%	
15	Turn off voltage (Low side)	Voff			150Vp- p	V	PWM=30%	

No	Parameter	Symbol	Min.	Тур.	Max.	Unit	Comment
16	Voltage Rise time (Low side)	Trise			300us	us	PWM=30%
17	Voltage fall time (Low side)	Tfall			300us	us	PWM=30%

NOTE:

- *1. The inverter can work in 7.5V input voltage (continuous), but 7.5V electronic characteristic will not be care.
- *2. Limited lamp maximum current by DAC BRIC signal:

When DAC BRIG voltage is 0V and INV PWM enables (100%), lamp has max. current.

When DAC_BRIG voltage is 3.3V and INV_PWM enables (100%), lamp has min. current.

When add 1V DAC, the 100% Lamp current will decrease 0.5mA.

DAC_BRIG signal comes from system chipset with internal resistance of 3K Ω

- *3. Inverter operating frequency should be within specification (45~65kHz) at max. and min. brightness load.
- *4. INV_PWM enable implies INV_PWM signal is High level (On duty cycle is 100%). It is a square wave of 150Hz to adjust backlight brightness that is a function of PWM duty cycle. Backlight brightness is maximum value under INV_PWM at 100% and brightness is minimum under INV_PWM at 30%.
- *5. The system interface signals belong to 3.3V.
- *6. Please make sure open lamp output voltage should be within starting voltage specification.
- *7. Inverter should pass human body safety test.
- *8. Inverter should be no smoking by any component open/short test.
- *9. Transformer voltage stress should not be over 85% under any condition. (turn on overshoot transient and line transient.)
- *10. Audio noise should be less than 36dB at 10cm distance.

Electrical specification

No	Symbol	Min.	Тур.	Max.	Unit	Comment
1	V oper*		650		Vrms	Lamp operating voltage (650+/-50)
	II	6.2	6.5	6.8	mArms	DAC_BRIG: 0 V, PWM: 100%
	II	3.0	3.3	3.6	mArms	DAC_BRIG: 0 V, PWM:30%
	II	5.7	6.0	6.3	mArms	DAC_BRIG: 0V, PWM:100%
	II	2.7	3.0	3.3	mArms	DAC_BRIG: 1V, PWM:30%
	F	45	55	65	kHz	
	η	80%				

Thermal

All components on inverter board should follow below rules:

- 1. Component using conditions (component stress) must be within component specification including voltage rating, current rating, temperature etc.
- 2. Component temperature should follow below:
- \triangle T <=30 degree C, at 25, 35 degree C.
- ☐ Component temperature should be less than 70 degree C inside system at 35 degree C.

LCD

Item				Specif	ication			
Vendor & model name	CPT CLAA14 1XF01	AU B141XN 04 / B150XG 02-V1 / B150XG 01-V2	Hitachi TX38D8 1VC- 1CAB	LG LP150X 08-A3	Sanyo TM150X G-02L11	Hannstar HSD150 PX17-A	CMO N141X6- L01	Toppoly TD141T- GCB1
Mechanical S	pecifications							
LCD display area (diagonal, inch)	14.1	14.1/ 15.0	15.0	15.0	15.0	15.0	14.1	14.1
Display technology	TFT	TFT	TFT	TFT	TFT	TFT	TFT	TFT
Resolution	XGA (1024* 768)	XGA (1024* 768)	XGA (1024* 768)	XGA (1024* 768)	XGA (1024* 768)	XGA (1024* 768)	XGA (1024* 768)	XGA (1024* 768)
Supports colors	262K	262K	262K	262K	262K	262K	262K	262K
Optical Speci	fication							
Brightness control	keyboar d hotkey	keyboar d hotkey	keyboar d hotkey	keyboar d hotkey	keyboar d hotkey	keyboar d hotkey	keyboar d hotkey	keyboar d hotkey
Contrast control	No	No	No	No	No	No	No	No
Suspend/ Standby control	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes
Electrical Spe	Electrical Specification							
Supply voltage for LCD display (V)	3.3	3.3	3.3	3.3	3.3	3.3	3.3	3.3
Supply voltage for LCD backlight (Vrms)	690	690	690	690	690	690	690	690

AC Adapter

Item	Specification
Vendor & model name	API API 2AD02-381 90W
Input Requirements	
Maximum input current (A, @100Vac, full load)	1.7Amax@100Vac 0.9Amax@ 240Vac
Nominal frequency (Hz)	47 - 63

AC Adapter

Item	Specification
Frequency variation range (Hz)	47 - 63
Nominal voltages (Vrms)	90 - 264
Inrush current	The maximum inrush current will be less than 50A and 100A when the adapter is connected to 115Vac(60Hz) and 240Vac(50Hz) respectively.
Efficiency	High efficiency 86% minimum, at 100~240Vac AC input, full load, warm-up condition.
Output Ratings (CV mode)	
DC output voltage	Offers constant voltage 19.0V output source with 60W max output power capacity.
Noise + Ripple	380mvp-pmax (20MHz bandwidth) for resistor load
Output current	0 A (min.) 3.16A (max.)
Output Ratings (CC mode)	
DC output voltage	18.0 ~ 20.0
Constant output	3.3A
Dynamic Output Characteristics	
Start-up time	3 sec. (@115 Vac and 230Vac full load)
Hold up time	5ms min. (@115 Vac input, full load)
Over Voltage Protection (OVP)	27V
Short circuit protection	Output can be shorted without damage, and auto recovery
Electrostatic discharge (ESD)	15kV (at air discharge) 8kV (at contact discharge)
Dielectric Withstand Voltage	
Primary to secondary	4242 Vdc for 1 second
Leakage current	60uA at 254Vac
Regulatory Requirements	FCC class B requirements (USA) VDE class B requirements (German) VCCl classII requirements (Japan)

Power Management

ACPI Mode	Power Management
Mech. Off (G3)	All devices in the system are turned off completely.
Soft Off (G2/S5)	OS initiated shutdown. All devices in the system are turned off completely.
Working (G0/S0)	Individual devices such as the CPU and hard disk may be power managed in this state.
Sleeping State (S3)	CPU Power Down VGA Power Down PCMCIA Suspend Audio Power Down Hard Disk Power Down Super I/O Power Down
Sleeping State (S4)	Also called Hibernate state. System saves all system states and data onto the disk prior to power off the whole system.

Environmental Requirements

Item	Specification
Temperature	

Environmental Requirements

Item	Specification
Operating	+5 ~ +35°C
Non-operating	-20 ~ +65°C
Non-operating	-20 ~ +65°C (storage package)
Humidity	·
Operating	10% to 90% without condensation
Non-operating	10% to 90% RH, non-condensing (unpacked)
Non-operating	10% to 90% RH, non-condensing (storage package)
Vibration	
Operating (unpacked)	5 ~ 500Hz: 0.9G
Non-operating (unpacked)	5 ~ 500Hz: 1.3G

Mechanical Specification

Item	Specification
Dimensions	330mm (W) x 273mm (D) x 31.7mm (H) for 14.1/15.0 inch model
Weight	6.11lb (2.77kg) for 14.1 inch model (8 cell battery) 6.41lb (2.9kg) for 15.0 inch model (8 cell battery)
I/O Ports	One type II CardBus slots, One RJ-11 modem jack, One RJ-45 network jack, One DC-in jack for AC adapter, One ECP/EPP-compliant parallel port, One external monitor port, One headphone/speaker/line-out jack (3.5mm mini jack), One microphone/line-in jack (3.5mm mini jack), One S-video-out (NTSC/PAL) port, Three Universal Serial Bus (USB) ports, One IEEE 1394 port.
Drive Bays	One
Material	Recycle plastic PC+ABS 94V0
Indicators	Power, Media activity, Battery charge, Wireless/Bluetooth communication, Caps lock, Pad lock, Num lock and Scroll lock indicators
Switch	Power switch Lid switch User define switch 1, 2 Wireless ON/OFF switch

Memory Address Map

Memory Address	Size	Function
000E0000h-000FFFFh	128KB	System BIOS
000C0000h-000CFFFFh	64KB	VGA BIOS
000A0000h-000BFFFFh	128KB	Video memory (VRAM)
00000000h-0009FFFFh	640KB	Conventional memory

I/O Address Map

I/O Address	Function
0000-001F	Direct memory access controller
0000-0CF7	PCI bus
0010-001F	Motherboard resources
0020-0021	Programmable interrupt controller
0024-0025	Motherboard resources
0028-0029	Motherboard resources
002C-002D	Motherboard resources

I/O Address Map

I/O Address	Function
002E-002F	Motherboard resources
0030-0031	Motherboard resources
0034-0035	Motherboard resources
0038-0039	Motherboard resources
003C-003D	Motherboard resources
0040-0043	System timer
004C-004F	Motherboard resources
0050-0053	Motherboard resources
0060-0060	Standard 101/102-Key or Microsoft Natural PS/2 Keyboard
0061-0061	System speaker
0062-0062	Microsoft ACPI-Compliant Embedded Controller
0064-0064	Standard 101/102-Key or Microsoft Natural PS/2 Keyboard
0066-0066	Microsoft ACPI-Compliant Embedded Controller
0070-0071	System CMOS/real time clock
0072-0077	Motherboard resources
0080-0080	Motherboard resources
0081-008F	Direct memory access controller
0090-009F	Motherboard resources
00A0-00A1	Programmable interrupt controller
00A4-00A5	Motherboard resources
00A8-00A9	Motherboard resources
00AC-00AD	Motherboard resources
00B0-00B5	Motherboard resources
00B8-00B9	Motherboard resources
00BC-00BD	Motherboard resources
00C0-00DF	Direct memory access controller
00F0-00FE	Numeric data processor
0170-0177	Secondary IDE Channel
01F0-01F7	Primary IDE Channel
0200-020F	Motherboard resources
0274-0277	ISAPNP Read Data Port
0279-0279	ISAPNP Read Data Port
0376-0376	Secondary IDE Channel
0378-037B	ECP Printer Port (LTP1)
03B0-03BB	Intel(R) 82852/82855 GM/GME Graphics Controller
03C0-03DF	Intel(R) 82852/82855 GM/GME Graphics Controller
03F6-03F6	Primary IDE Channel
03F8-03FF	SMC IrCC - Fast Infrared Port
04D0-04D1	Motherboard resources
0778-077B	ECP Printer Port (LTP1)
07F8-07FF	SMC IrCC - Fast Infrared Port
0A79-0A79	ISAPNP Read Data Port
0D00-FFFF	PCI bus
1000-107F	Motherboard resources
1100-110F	Intel(R) 82801DBM Ultra ATA Storage Controller - 24CA

I/O Address Map

I/O Address	Function
1200-121F	Intel(R) 82801DB/DBM USB Universal Host Controller - 24C2
1300-133F	Motherboard resources
1400-141F	Intel(R) 82801DB/DBM SMBus Controller - 24C3
1600-161F	Intel(R) 82801DB/DBM USB Universal Host Controller - 24C4
1700-171F	Intel(R) 82801DB/DBM USB Universal Host Controller - 24C7
C000-C0FF	Realtek RTL8139/810x Family Fast Ethernet NIC
C100-C17F	VIA OHCI Compliant IEEE 1394 Host Controller
E000-E007	Intel(R) 82852/82855 GM/GME Graphics Controller
E100-E1FF	Realtek AC'97 Audio
E200-E23F	Realtek AC'97 Audio
E300-E3FF	Agere Systems AC'97 Modem
E400-E47F	Agere Systems AC'97 Modem
FD00-FDFF	ENE CB1410 Cardbus Controller
FE00-FE00	Motherboard resources
FF00-FFFF	ENE CB1410 Cardbus Controller

IRQ Assignment Map

Interrupt Channel	Function(Hardware)
IRQ00	SystemTimer
IRQ01	Standard 101/102-Key or Microsoft Natural PS/2 Keyboard
IRQ04	SMC IrCC - Fast Infrared Port
IRQ08	System CMOS/real time clock
IRQ09	Microsoft ACPI-Compliant System
IRQ12	Alps Pointing-device
IRQ13	Numeric data processor
IRQ14	Primary IDE controller
IRQ15	Secondary IDE controller
IRQ10	Agere Systems AC'97 Modem
	ENE CB1410 Cardbus Controller
	Intel(r) 82801DB/DBM USB 2.0 Enhanced Host Controller - 24CD
	Intel(R) 82801DB/DBM USB Universal Host Controller - 24C2
	Intel(R) 82801DB/DBM USB Universal Host Controller - 24C4
	Intel(R) 82801DB/DBM USB Universal Host Controller - 24C7
	Intel(R) 82852/82855 GM/GME Graphics Controller
	Realtek AC'97 Audio
	Realtek RTL8139/810x Family Fast Ethernet NIC
	VIA OHCI Compliant IEEE 1394 Host Controller

DMA Channel Assignment

DMA Channel	Function(Hardware)
1	ECP Printer Port (LPT1)
3	SMC IrCC - Fast Infrared Port
4	Direct memory access controller

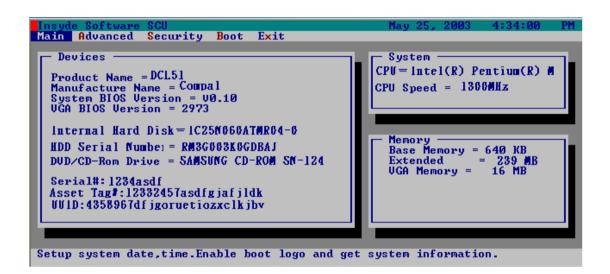
System Utilities

BIOS Setup Utility

The BIOS Setup Utility is a hardware configuration program built into your computer's BIOS (Basic Input/Output System).

Your computer is already properly configured and optimized, and you do not need to run this utility. However, if you encounter configuration problems, you may need to run Setup. Please also refer to Chapter 4 Troubleshooting when problem arises.

To activate the BIOS Utility, press [72] during POST (when "Press <F2> to enter Setup" message is prompted on the bottom of screen).



Navigating the BIOS Utility

There are five menu options: Main, Advanced, Security, Boot and Exit.

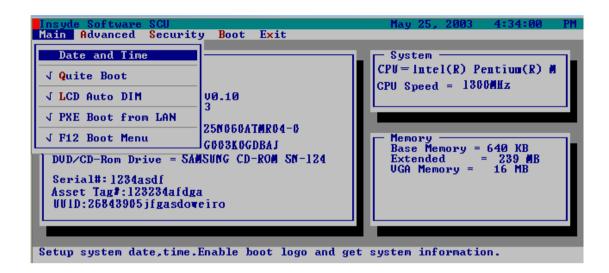
Follow these instructions:

- ☐ To choose a menu, use the cursor left/right keys (☐ ☐).
- ☐ To choose a parameter, use the cursor up/down keys (☐ ☑).
- ☐ To change the value of a parameter, press 🖪 or 📵.
- Press so while you are in any of the menu options to go to the Exit menu.
- ☐ In any menu, you can load default settings by pressing ☐. You can also press ☐ to save any changes made and exit the BIOS Setup Utility.

NOTE: You can change the value of a parameter if it is enclosed in square brackets. Navigation keys for a particular menu are shown on the bottom of the screen. Help for parameters are found in the Item Specific Help part of the screen. Read this carefully when making changes to parameter values.

Main

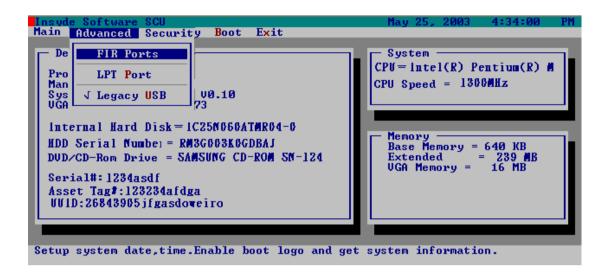
This menu provides you the information of the system.



Parameter	Description
System BIOS Version	Displays system BIOS version
VGA BIOS Version	Displays VGA BIOS version
Serial #	Displays the serial number of the unit.
UUID Number	UUID=16bytes. This will be visible only when there is an internal LAN device present.
System Memory	This field reports the memory size of system base memory. The size is fixed to 640KB.
Extended Memory	This field reports the memory size of the extended memory in the system. Extended Memory size=Total memory size
CPU Speed	CPU Speed= Max speed
System Time and System Date	Sets the system time and date.
Quiet Boot Mode	Control whether Customer Logo and Summary Screen are displayed or not.
LCD Auto DIM	Enabled: LCD brightness will automatically lower to save more power when AC is not present. Disabled: LCD brightness will NOT automatically lower to save more power when AC is
	not present.
PXE Boot from LAN	Enables "PXE Boot from LAN" function at DOS.
F12 Boot Menu	This field decides whether the OEM POST screen will have the following message: "Press <f12> Change Boot Device" or not during user's quiet boot.</f12>

Advanced

The Advanced screen contains parameters involving your hardware devices. It also provides advanced settings of the system.



FIR Ports

Configure the system's Infrared port using options: Disabled and Enabled.



The table below describes the parameters in the screen. Settings in **boldface** are the default and suggested parameter settings.

	Description	Option
FIR I/O Settings	Sets the base I/O address and IRQ for Infrared port.	COM1, 3F8, IRQ4/ COM2, 2F8, IRQ3 / COM3, 3E8, IRQ4/ COM4, 2E8, IRQ3

	Description	Option
DMA Setting for Fast IR	Sets a DMA channel for the printer to operate in ECP mode. This parameter is enabled only if Mode is set to ECP.	DMA1, DMA2, DMA3 ,
Mode Setting		Normak (16550), IrDA (HPSIR), ASK IR, FAST IR

LPT Port

Configure the system's parallel port using options: Disabled and Enabled.



The table below describes the parameters in the screen. Settings in **boldface** are the default and suggested parameter settings.

	Description	Option
Port Definition	Sets the mode for the parallel port.	Standard AT (Centronics),
	Standard AT: Normal mode (AT compatible)	Bidirectional (PS-2),
	Bi-directional: Bi-directional mod (PS/2 compatible)	Enhanced Parallel (EPP), Extended Capabilities
	Enhanced Parallel (EPP): EPP mode	
	Extended Compabilities (ECP): ECP mode (requires DMA channel)	
Port Address	Sets the base I/O address for the parallel port. When Mode is selected as EPP mode, "3BC" will not be available.	None/ LPT1, 378, IRQ7 / LPT2, 278, IRQ5/ LPT3, 3BC, IRQ7
Mode Setting	If ECP mode has been selected, then DMA default is DMA1.	DMA1, DAM3

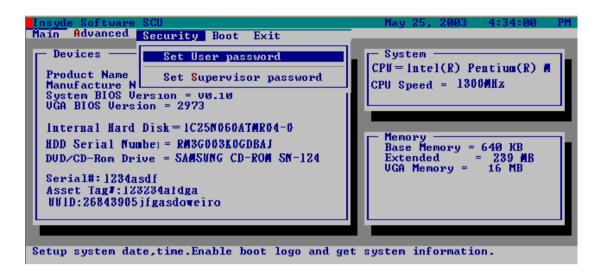
Legacy USB Support

Disabled: Disable support for Legacy Universal Serial Bus. Enabled: Enable support for Legacy Universal Serial Bus.



Security

The Security screen contains parameters that help safeguard and protect your computer from unauthorized use.



The table below describes the parameters in this screen. Settings in **boldface** are the default and suggested parameter settings.

Set Supervisor/User Password

If password on boot is required, the password must be set otherwise it cannot be enabled.

The formats of the password are as follows:

Length 10 characters

Characters Alphanumeric keys only. The shift status i.e. Ctrl, Shift, Alt and Capital are ignored.



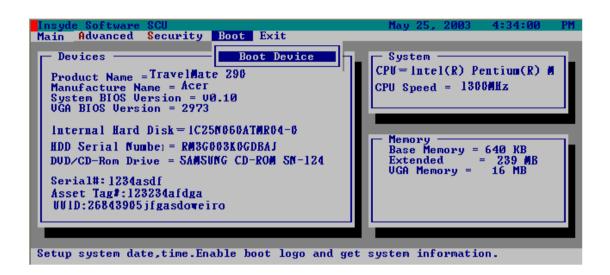
Parameter	Description	Option
Set User Password	Press Enter to set the user password. When set, this password protects the BIOS Setup Utility from unauthorized access.	

Parameter	Description	Option
Set Supervisor Password	Press Enter to set the administrator password. When set, this password protects the BIOS Setup Utility from unauthorized access.	
Password on Boot	Allows the user to specify whether or not a password is required to boot.	Disabled or Enabled

NOTE: When you are prompted to enter a password, you have three tries before the system halts. Don't forget your password. If you forget your password, you may have to return your notebook computer to your dealer to reset it.

Boot

This menu allows the user to decide the order of boot devices to load the operating system. Bootable devices includes the distette drive in module bay, the onboard hard disk drive and the CD-ROM in module bay.

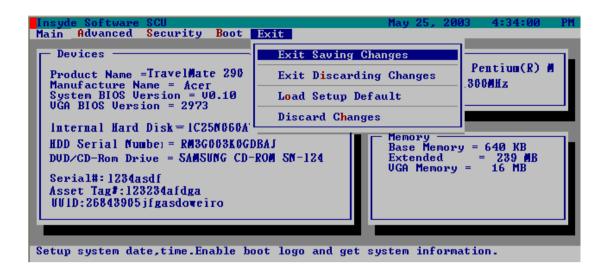


Please select the order of the boot devices.



Exit

The Exit screen contains parameters that help safeguard and protect your computer from unauthorized use.



The table below describes the parameters in this screen.

Parameter	Description
Exit Saving Changes	Allows the user to save changes to CMOS and reboot the system.
Exit Discarding Changes	Allows the user Discards changes made and exits System Setup.
Load Setup Default	Loads default settings for all parameters (same as).
Discard Changes	Allows the user to discard previous changes in CMOS Setup.

BIOS Flash Utility

The BIOS flash memory update is required for the following conditions:

- New versions of system programs
- New features or options
- Restore a BIOS when it becomes corrupted.

Use the Flash utility to update the system BIOS flash ROM.

NOTE: If you do not have a crisis recovery diskette at hand, then you should create a Crisis Recovery Diskette before you use the Flash utility.

NOTE: Do not install memory-related drivers (XMS, EMS, DPMI) when you use the Flash utilities.

NOTE: Please use the AC adaptor power supply when you run the Flash utility. If the battery pack does not contain enough power to finish BIOS flash, you may not boot the system because the BIOS is not completely loaded.

Fellow the steps below to run the Flash.

- 1. Prepare a bootable diskette.
- 2. Copy the Flash utilities to the bootable diskette.
- 3. Then boot the system from the bootable diskette. The Flash utility has auto-execution function.

System Diagnostic Diskette

This diagnostic diskette is for the Acer TravelMate 290 series notebook machine. However, system diagnostic utility is not ready as service CD released. Acer HQ CSD will upload the utility to CSD website as soon as it is ready.

Machine Disassembly and Replacement

This chapter contains step-by-step procedures on how to disassemble the notebook computer for maintenance and troubleshooting.

To disassemble the computer, you need the following tools:

Wrist grounding strap and conductive mat for preventing electrostatic discharge

Plastic flat head screw driver

Plastic tweezers

Phillips screw driver

Any plastic tool can take off the middle cover

NOTE: The screws for the different components vary in size. During the disassembly process, group the

When you remove the stripe cover, please be careful not to scrape the cover.

screws with the corresponding components to avoid mismatch when putting back the components.

General Information

Before You Begin

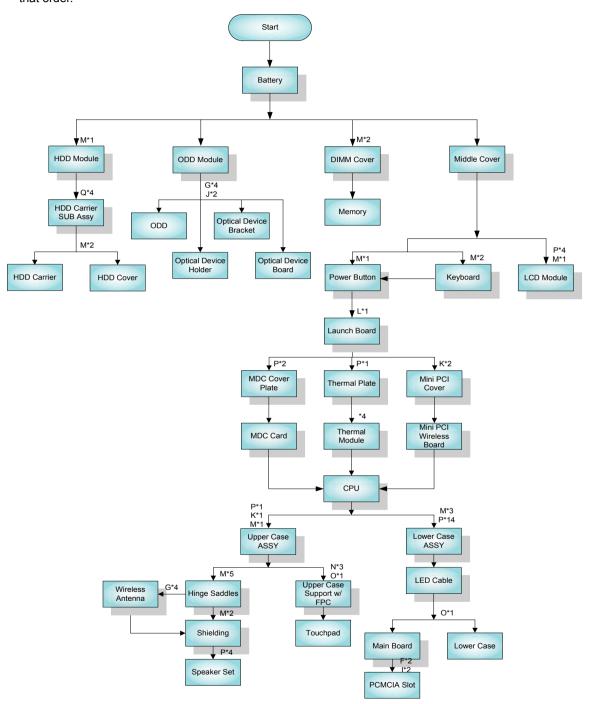
Before proceeding with the disassembly procedure, make sure that you do the following:

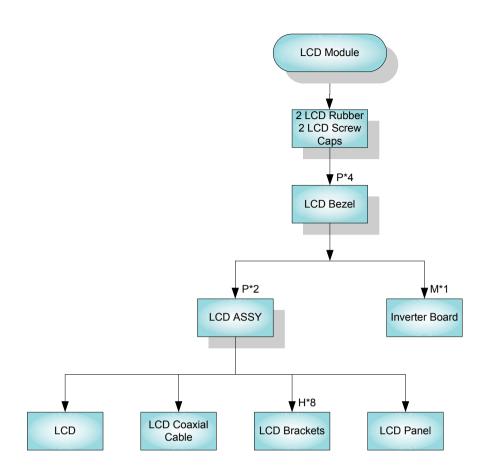
- 1. Turn off the power to the system and all peripherals.
- 2. Unplug the AC adapter and all power and signal cables from the system.
- 3. Remove the battery pack.

NOTE: TravelMate 290 series product uses mylar or tape to fasten the FFC/FPC/connectors/cable, you may need to tear the tape or mylar before you disconnect different FFC/FPC/connectors.

Disassembly Procedure Flowchart

The flowchart on the succeeding page gives you a graphic representation on the entire disassembly sequence and instructs you on the components that need to be removed during servicing. For example, if you want to remove the system board, you must first remove the keyboard, then disassemble the inside assembly frame in that order.





Screw List

Item	Description
Α	SCREW BTP M1,7 x 3.5ZS
В	SCREW BTP M2 x 4 ZS
С	SCREW D-SUB NUT
D	SCREW M1.7 x 2.5ZS
Е	SCREW M2 x 6 (B) & NI
F	SCREW M2 x 10 (B)
G	SCREW M2 x 2.3 (NL)
Н	SCREW M2 x 3 (NL)
1	SCREW M2 x 4 (B)
J	SCREW M2 x 6 (NL)
K	SCREW M2.5 x 1.1 (NL)
L	SCREW M2.5 x 15 (NL)
M	SCREW M2.5 x 3 (NL)
N	SCREW M2.5 x 3 (NL) -up
0	SCREW M2.5 x 4 (NL)
Р	SCREW M2.5 x 6 (NL)
Q	SCREW M3 x 4 (NL)

Removing the Battery Pack

- 1. Slide the battery latch.
- 2. Then remove the battery.





Removing ODD Module, Memory and HDD Module

Removing the ODD Module

- 1. Slide the optical drive latch.
- 2. Then remove the optical drive.





Removing the Memory

- 1. Unscrew the two screws that secure the DIMM cover.
- 2. Remove the DIMM cover.
- 3. Pop out the memory then remove it.







Removing the HDD Module

- 1. Remove the screw that secures HDD module.
- 2. Take off the HDD module from the main unit.





Removing the Keyboard/LCD Module

Removing the Keyboard

- 1. Use a plastic flat head screw driver or any plastic tool to detach the middle cover carefully.
- 2. Then remove the middle cover from the main unit.





- 3. Remove the two screws holding the keyboard.
- 4. Turn the keyboard over as the picture shows.
- 5. Disconnect the keyboard cable then remove the keyboard.







Removing the LCD module

- 1. Remove the middle cover. See step 1 and step 2 on "Removing the Keyboard" section.
- 2. Remove one screw as the picture shows.
- 3. Then disconnecto the LCD coaxial cable.





- **4.** Remove the six screws on the rear and the bottom panel; three on each side.
- 5. Then detach the entire LCD module.





Disassembling the Main Unit

- 1. See "Removing the Keyboard/LCD Module" on page 49
- 2. Disconnect the touchpad FPC.
- 3. Remove the screw that fastens the power buttom.
- 4. Then take off the power buttom.







- 5. Remove the screw holding the launch board.
- 6. Take off the launch board.
- 7. Then remove the screw that secures the thermal plate.







- 8. Take off the thermal plate.
- 9. Remove the two screws that fasten the MDC cover plate then remove it.
- 10. Disconnect the MDC card connector.



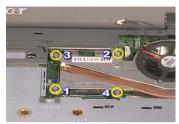




- 11. Disconnect the modem card cable.
- 12. Disconnect the fan cable.
- **13.** Remove the four screws according to the order as shown.

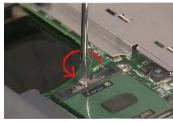






- 14. Remove the thermal module from the main unit.
- 15. Release the CPU lock.
- 16. Remove the CPU from the main unit carefully.







- 17. Disconnect the speaker cable.
- 18. Remove the two screws holding the mini PCI cover.
- 19. Then remove the mini PCI cover.







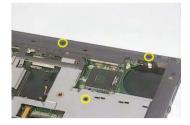
- 20. Disconnect the wireless LAN antenne.
- 21. Pop out the wireless LAN card then remove it.





22. To detach the upper case assembly from the lower case assembly, first remove the three screws as shown.

- 23. Remove the 15 screws on the bottom panel.
- 24. Then detach the upper case assembly.







- 25. Tear off the capton fastening the touchpad FPC.
- 26. Disconnect the touchpad FPC.





- 27. Remove the four screws that secure the touchpad support bracket.
- 28. Then remove the touchpad support bracket.
- 29. Remove the touchpad.







- 30. Tear off all capton holding wireless LAN antenne.
- 31. Take out the wireless antenna from the samll fastening hooks.





- 32. Remove the two screws that fasten the wireless antenna.
- 33. Then take out the wireless antenna.





- 34. Remove the screw holding the left hinge saddle.
- 35. Then remove the screw holding the right hinge saddle.





- **36.** Remove the gasget protecting the wireless antenna.
- **37.** Remove the two screws fastening the wireless antenna to the hinge saddle.
- **38.** Then remove the wireless antenna from the upper case.







- 39. Remove the two screws fastening the left speaker.
- 40. Place the left speaker as shown.
- 41. Then take off the left hinge saddle.







- 42. Remove the gasget.
- **43.** Then remove the screw that secures the hinge saddle.





- 44. Remove the two screws holding the right speaker.
- 45. Place the right speaker as shown.
- 46. Then remove the right hinge saddle.







- **47.** Remove the five screws that secure the shielding to the upper case.
- **48.** Tear off the alumini tape on the right and the left side.
- 49. Then remove the shielding.







- 50. Tear off the tape holding the speaker set.
- 51. Remove the speaker set from the upper case.





- **52.** Remove the screw that secures the main board to the lower case.
- **53.** Disconnect the touchpad FPC. Please push the lower case outwords as shown.





- 54. Remove the four screws that fasten the PCMCIA slot.
- **55.** Detach the PCMCIA slot from the main board.





Disassembling the LCD Module

- 1. Remove the two LCD rubber feet and the two screw caps.
- 2. Remove the four screws that fasten the LCD bezel.
- 3. Detach the LCD bezel carefully.







- 4. Tear off the tape fastening the inverter connector.
- 5. Tear off the tape fastening the inverter cable.





- 6. Remove the screw holding the LCD inverter board.
- 7. Disconnect the high voltage cable and the inverter board.
- 8. Disconnect the inverter board connector.







- 9. Remove the two screws holding the LCD; one on each side.
- **10.** Then remove the LCD from the LCD panel.





- 11. Remove the eight screws that fasten the right and the left LCD brackets; four on each side.
- 12. Then remove the LCD brackets on both side.





- 13. Tear off the capton that secure the LCD coaxial cable.
- 14. Disconnect the LCD coaxial cable.





Disassembling the External Modules

Disassembling the HDD Module

- 1. Remove the two screws holding the HDD carrier on one side.
- 2. Then remove another two screws fastening the HDD carrier on the other side.





- Remove the HDD carrier.
- 4. Remove the two screws holding the HDD cover.
- 5. Detach the HDD cover.







Disassembling the Optical Disk Drive Module/Combo Drive Module

- 1. Remove the two screws holding the optical device holder.
- 2. Remove another two screws that fasten the optical device holder on the other side.
- 3. Then remove the last two screws that secure the holder.







- 4. Take the optical disc drive from the optical device holder.
- 5. Remove the the optical device bracket.
- Then remove the optical device board.







Troubleshooting

Use the following procedure as a guide for computer problems.

NOTE: The diagnostic tests are intended to test this model (TravelMate 290 series). Non-Acer products, prototype cards, or modified options can give false errors and invalid system responses.

- 1. Obtain the failed symptoms in as much detail as possible.
- 2. Verify the symptoms by attempting to re-create the failure by running the diagnostic test or by repeating the same operation.
- 3. If any problem occurs, you can perform visual inspection before you fellow this chapter's instructions. You can check the following:

power cords are properly connected and secured;

there are no obvious shorts or opens;

there are no obviously burned or heated components;

all components appear normal.

- 4. After you perform visual inspection you can also verify the following:
 - ask the user if a password is registered and, if it is, ask him or her to enter the password.

verify with the customer that Wndows XP is installed on the hard disk. Operating systems that were not preinstalled by Acer can cause malfunction.

make sure all optional equipment is removed from the computer.

make sure the floppy disk is empty.

5. Use the following table with the verified symptom to determine which page to go to.

Symptoms (Verified)	Go To
Power failure. (The power indicator does not go on or stay on.)	"Power System Check" on page 63.
POST does not complete. No beep or error codes are indicated.	"Insyde MobilePro BIOS POST Beep Code and POST Messages" on page 67 "Undetermined Problems" on page 73
POST detects an error and displayed messages on screen.	"Insyde MobilePro BIOS POST Beep Code and POST Messages" on page 67
Other symptoms (i.e. LCD display problems or others).	"Insyde MobilePro BIOS POST Beep Code and POST Messages" on page 67
Symptoms cannot be re-created (intermittent problems).	Use the customer-reported symptoms and go to "Insyde MobilePro BIOS POST Beep Code and POST Messages" on page 67 "Intermittent Problems" on page 72 "Undetermined Problems" on page 73

System Check Procedures

External Diskette Drive Check

Do the following steps to isolate the problem to a controller, driver, or diskette. A write-enabled, diagnostic diskette is required.

NOTE: Make sure that the diskette does not have more than one label attached to it. Multiple labels can cause damage to the drive or cause the drive to fail.

Do the following to select the test device.

- The FDD heads can become dirty over time, affecting their performance. Use an FDD cleaning kit to clean
 the heads. If the FDD still does not function properly after cleaning, go to next step.
- 2. Boot from diagnostic program.
- 3. If an error occurs with the internal diskette drive, reconnect the diskette connector on the main board.

If the error still remains:

- 1. Reconnect the external diskette drive module.
- 2. Replace the external diskette drive module.
- 3. Replace the main board.

External CD-ROM/DVD-ROM Drive Check

Do the following to isolate the problem to a controller, drive, or CD-ROM/DVD-ROM. Make sure that the CD-ROM does not have any label attached to it. The label can cause damage to the drive or can cause the drive to fail.

Do the following to select the test device:

- Insert an audio CD into the CD/DVD drive. If the CD/DVD drive can read the data from the audio CD. The
 drive does not have problem, then go to next step. If the CD/DVD LED on the front panel does not emit
 light as it read the data from the audio CD, then go to next step. However, if the CD/DVD drive can not
 read data from the audio CD, you may need to clean the CD/DVD drive with a CD/DVD drive cleaning
 disk.
- 2. Make sure that the appropriate driver has been installed on the computer for the CD/DVD drive.
- 3. Boot from the diagnostics diskette and start the diagnostics program
- 4. See if CD-ROM Test is passed when the program runs to CD-ROM/DVD-ROM Test.
- 5. Follow the instructions in the message window.

If an error occurs, reconnect the connector on the main board. If the error still remains:

- 1. Reconnect the CD-ROM/DVD-ROM module.
- 2. Replace the CD-ROM/DVD-ROM module.
- 3. Replace the main board.

Keyboard or Auxiliary Input Device Check

Remove the external keyboard if the internal keyboard is to be tested.

If the internal keyboard does not work or an unexpected character appears, make sure that the flexible cable extending from the keyboard is correctly seated in the connector on the main board.

If the keyboard cable connection is correct, run the Keyboard Test.

If the tests detect a keyboard problem, do the following one at a time to correct the problem. Do not replace a non-defective FRU:

- Reconnect the keyboard cables.
- 2. Replace the keyboard.
- 3. Replace the main board.

The following auxiliary input devices are supported by this computer:

- Embedded Numeric Keypad
- External keyboard

If any of these devices do not work, reconnect the cable connector and repeat the failing operation.

Memory Check

Memory errors might stop system operations, show error messages on the screen, or hang the system. Currently, we do not provide memory test program. However, if you need to check memory but have no testing program or diagonositc utility at hand, please go to http://www.passmark.com to download the shareware "BurnIn Test V.3.0". You may test the memory with this program under Window XP environment.

NOTE: Make sure that the DIMM is fully installed into the connector. A loose connection can cause an error.

Power System Check

To verify the symptom of the problem, power on the computer using each of the following power sources:

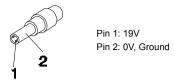
- 1. Remove the battery pack.
- 2. Connect the power adapter and check that power is supplied.
- 3. Disconnect the power adapter and install the charged battery pack; then check that power is supplied by the battery pack.

If you suspect a power problem, see the appropriate power supply check in the following list:

- ☐ "Check the Power Adapter" on page 64
- "Check the Battery Pack" on page 65

Check the Power Adapter

Unplug the power adapter cable from the computer and measure the output voltage at the plug of the power adapter cable. See the following figure



- 1. If the voltage is not correct, replace the power adapter.
- **2.** If the voltage is within the range, do the following:
 - Replace the main board.
 - ☐ If the problem is not corrected, see "Undetermined Problems" on page 73.
 - ☐ If the voltage is not correct, go to the next step.

NOTE: An audible noise from the power adapter does not always indicate a defect.

- If the DC-IN indicator does not light up, check the power cord of the power adapter for correct continuity and installation.
- 4. If the operational charge does not work, see "Check the Power Adapter" on page 64.

Check the Battery Pack

To check the battery pack, do the following:

From Software:

- 1. Check out the Power Options in control Panel
- In Power Meter, confirm that if the parameters shown in the screen for Current Power Source and Total Battery Power Remaining are correct.
- 3. Repeat the steps 1 and 2, for both battery and adapter.
- 4. This helps you identify first the problem is on recharging or discharging.

From Hardware:

- 1. Power off the computer.
- 2. Remove the battery pack and measure the voltage between battery terminals 1(+) and 6(ground).
- 3. If the voltage is still less than 7.5 Vdc after recharging, replace the battery.
- 4. If the voltage is within the normal range, run the diagnostic program.

To check the battery charge operation, use a discharged battery pack or a battery pack that has less than 50% of the total power remaining when installed in the computer.

If the battery status indicator does not light up, remove the battery pack and let it return to room temperature. Re-install the battery pack.

If the charge indicator still does not emit, replace the battery pack. If the charge indicator still does not light up, replace the DC/DC charger board.

Touchpad Check

If the touchpad doesn't work, do the following actions one at a time to correct the problem. Do not replace a non-defective FRU:

- 1. After rebooting, run Touch pad/PS2 Mode Driver.
- 2. Run utility with the PS/2 mouse function and check if the mouse is working.
- 3. If the PS/2 mouse does not work, then check if the main board to switch board FPC is connected well.
- If the main board to switch board FPC is connected well, then check if the touch pad FPC connects to the main board properly.
- 5. If there is still an error after you have connected the touch pad FPC to the main board properly, then replace the touch pad or touch pad FPC. The touch pad or touch pad FPC may be damaged.
- 6. Replace switch board.
- 7. If the touch pad still does not work, then replace the FPC on Track Pad PCB.

After you use the touchpad, the pointer drifts on the screen for a short time. This self-acting pointer movement can occur when a slight, steady pressure is applied to the touchpad pointer. This symptom is not a hardware problem. No service actions are necessary if the pointer movement stops in a short period of time.

Display Check

- 1. Connect an external display to the computer's external monitor port, the boot the computer. The computer can automatically detect the external display. Press Fn+ 🖪 to switch to the external display.
- 2. If the external display works fine, the internal LCD may be damaged. Then perform the following steps:

Make sure the DDRRAM module is seated properly. Then run the diplay test again. If the problem still exists, go to next step.

Replace the inverter board, then run the display test program again. If the problem still occurs, go on next step.

Replace the LCD module with a new one then run the display test again. If the probelm still happens, continue next step.

Replace LCD/FL cable with a new one then execute the display diagnostic again. If the problem

still occurs, continue next step.

Replace the CPU with another of the same specifications. If the problems still occurs, go to next step.

The main board may be damaged. Replace main board.

3. If the external monitor has the same problem as the internal monitor, the main board may be damaged. Please insert the diagnostic disk and run the display test program and go through the sub-steps under step 2.

Sound Check

To determine if the computer's built-in speakers are functioning properly, perform the following steps. Before you start the steps below, adjust the speaker volume to an appropriate level.

- 1. Try different audio sources. For example, employ audio CD and ditital music file to determine whether the fault is in the speaker system or not. If not all sources have sound problem, the problem is in the source devices. If all have the same problem, continue next step.
- Connect a set of earphone or external speakers. If these devices work fine, go to next step. If not, then the main board may be defective or damaged. Replace the main board.
- **3.** Follow the disassembling steps in Chapter 3. Esure the speaker cable is firmly connected to the main board. If the speaker is still a malfunction, go on next step.
- **4.** If the speakers do not sound properly, the speakers may be defective or damaged. Replace the speakers. If the problem still occurs, then replace the main board.

Insyde MobilePro BIOS POST Beep Code and POST Messages

The POST error message index lists the error message and their possible causes. The most likely cause is listed first.

NOTE: Perform the FRU replacement or actions in the sequence shown in FRU/Action column, if the FRU replacement does not solve the problem, put the original part back in the computer. Do not replace a non-defective FRU.

This index can also help you determine the next possible FRU to be replaced when servicing a computer.

If the symptom is not listed, see "Undetermined Problems" on page 73.

The following lists the error messages that the BIOS displays on the screen and the error symptoms classified by function.

NOTE: Most of the error messages occur during POST. Some of them display information about a hardware device, e.g., the amount of memory installed. Others may indicate a problem with a device, such as the way it has been configured.

NOTE: If the system fails after you make changes in the BIOS Setup Utility menus, reset the computer, enter Setup and install Setup defaults or correct the error.

Beep Code	Message	Description
short, short, short, short, long	"FAULTY DMA PAGE REGISTERS"	DMA page registers do not function properly.
short, short, short, long, short	"FAULTY REFRESH CIRCUIT"	RAM refresh circuit does not function properly.
short, short, short, long, long	"ROM CHECKSUM INCORRECT"	BIOS ROM checksum failed.
short, short, short; long, short, short	"CMOS RAM TEST FAILED"	CMOS RAM test failed.
short, short, short; long, short, long	"DMA CONTROLLER FAULTY"	DMA controller does not work properly.
short, short, short; long, long short	"INTERRUPT CONTROLLER FAILED"	The interrupt controller does not work properly.
short, short, short; long, long, long	N/A	Keyboard controller failed to respond with the self-test command.
short, short, long; short, short, short	N/A	No video device found.
short, short, long; short, short, long	N/A	No RAM installed.
N/A	"KEYBOARD CONTROLLER FAILURE"	Keyboard controller failed during system inquiry about connected devices.
N/A	"KEYBOARD FAILURE"	The keyboard fails to respond or no keyboard is connected.
N/A	"CMOS FAILURE - RUN SCU"	CMOS data error, probably due to battery power loss.
N/A	"CMOS CHECKSUM INVALID - RUN SCU"	CMOS checksum error.
N/A	"RAM ERROR AT LOCATION <i>xxxxxx</i> : WROTE: <i>xxxx</i> READ: <i>xxxx</i> "	The RAM failed during memory test at the indicated location.
N/A	"PARITY ERROR AT UNKNOWN LOCATION"	Parity error during memory test at unknown location.
N/A	"PARITY ERROR AT LOCATION XXXXXX"	Parity error during memory test at the indicated location.

Beep Code	Message	Description
N/A	"NO INTERRUPTS FROM TIMER 0"	Timer 0 of the clock timer controller does not generate system interrupts correctly.
N/A	"UNEXPECTED AMOUNT OF MEMORY - RUN SCU"	The system memory size does not match with the CMOS record.
N/A	"CLOCK NOT TICKING CORRECTLY"	The system clock does not working correctly.
N/A	"TIME/DATA CORRUPT - RUN SCU"	The time/date information in CMOS is invalid.
N/A	"MACHINE IS LOCKED - TURN KEY"	The keyboard operation is locked.
N/A	"BOOT SECTOR 0 HAS CHANGED"	The boot sector of the hard disk has been changed, probably because of a virus attack.
N/A	Suspend-to-Disk partition MISSING!"	No Suspend-to-Disk partition found.
N/A	"Hard Disk ERROR!"	Access to the Suspend-to-Disk partition failed.
N/A	"Suspend-to-Disk partition signature NOT FOUND!"	No Suspend-to-Disk partition signature found.
N/A	"Suspend-to-Disk partition size TOO SMALL!"	The capacity of the Suspend-to-Disk partition is not enough.
N/A	"MEMORY SIZE HAS CHANGED REBOOTING"	The memory size has changed after previous Suspend-to-Disk operation.

Index of Symptom-to-FRU Error Message

LCD-Related Symptoms

Symptom / Error	Action in Sequence
LCD backlight doesn't work	Enter BIOS Utility to execute "Load Setup Defaults" on Exit screen,
LCD is too dark	then reboot system.
LCD brightness cannot be adjusted	Reconnect the LCD connectors.
LCD contrast cannot be adjusted	Keyboard (if contrast and brightness function key doesn't work).
-	LCD cable
	LCD inverter
	LCD
	Main board
Unreadable LCD screen	Reconnect the LCD connector
Missing pels in characters	LCD cable
Abnormal screen	LCD inverter
Wrong color displayed	LCD
	Main board
LCD has extra horizontal or vertical lines	LCD inverter
displayed.	LCD cable
	LCD
	Main board

Indicator-Related Symptoms

Symptom / Error	Action in Sequence
Indicator incorrectly remains off or on, but system	Reconnect the inverter board
runs correctly	Inverter board
	Main board

Power-Related Symptoms

Symptom / Error	Action in Sequence
Power shuts down during operation	Power source (battery pack and power adapter). See "Power System Check" on page 63.
	Battery pack
	Power adapter
	Hard drive & battery connection board
	Main board
The system doesn't power-on.	Power source (battery pack and power adapter). See "Power System Check" on page 63".
	Battery pack
	Power adapter
	Hard drive & battery connection board
	Main board
The system doesn't power-off.	Power source (battery pack and power adapter). See "Power System Check" on page 63.
	Hold and press the power switch for more than 4 seconds.
	Main board
Battery can't be charged	See "Check the Power Adapter" on page 64.
	Battery pack
	Main board

PCMCIA-Related Symptoms

Symptom / Error	Action in Sequence
System cannot detect the PC Card (PCMCIA)	PCMCIA slot assembly
	Main board
PCMCIA slot pin is damaged.	PCMCIA slot assembly

Memory-Related Symptoms

Symptom / Error	Action in Sequence
Memory count (size) appears different from	DIMM
actual size.	Main board

Speaker-Related Symptoms

Symptom / Error	Action in Sequence
In Windows, multimedia programs, no sound comes from the computer.	See "Sound Check" on page 66 Audio driver Speaker Main board
Internal speakers make noise or emit no sound.	See "Sound Check" on page 66 Speaker Main board

Power Management-Related Symptoms

Symptom / Error	Action in Sequence
The system will not enter hibernation	Keyboard (if control is from the keyboard)
	Hard disk drive
	Main board
The system doesn't enter hibernation mode and	Press Fn+F4 and see if the computer enters hibernation mode.
four short beeps every minute.	Touchpad
	Keyboard
	Hard disk connection board
	Hard disk drive
	Main board
The system doesn't enter standby mode after	LCD cover switch
closing the LCD	Main board
The system doesn't resume from hibernation	Hard disk connection board
mode.	Hard disk drive
	Main board
The system doesn't resume from standby mode	LCD cover switch
after opening the LCD.	Main board
Battery fuel gauge in Windows doesn't go higher	Remove battery pack and let it cool for 2 hours.
than 90%.	Refresh battery (continue use battery until power off, then charge battery).
	Battery pack
	Main board
System hangs intermittently.	Reconnect hard disk drives.
	Hard disk drive connector
	Main board

Peripheral-Related Symptoms

Symptom / Error	Action in Sequence
System configuration does not match the installed devices.	Enter BIOS Setup Utility to execute "Load Setup defaults", then reboot system.
	Reconnect hard disk/CD-ROM/diskette drives.
External display does not work correctly.	See if there is an error beep. If there is an erro beep, then change main board.
	Power off. Then check if RAM CPU BIOS are well-connected.
	Press Fn+F5 three times slowly
	LCD FPC
	LCD inverter
	LCD
USB does not work correctly	USB device cable is firmly connected into the USB ports. Test one USB port each time.
	USB socket is firmly secured to the main board.
	Main board
Print problems.	Ensure the "Parallel Port" in the "System Devices" of BIOS Setup Utility is set to Enabled.
	Onboard Devices Configuration
	Run parallel port test
	Printer driver
	Printer cable
	Printer
	Main board

Keyboard/Touchpad-Related Symptoms

Symptom / Error	Action in Sequence
Keyboard (one or more keys) does not work.	Reconnect the keyboard cable.
	Keyboard
	Main board
Touchpad does not work.	Reconnect touch pad cable. Modem port is secured to the main board
	Touch pad FPC
	Audio/Touch pad board
	Main board

Modem-Related Symptoms

Symptom / Error	Action in Sequence
	Ensure the telephone cable is firmly plugged into the telephone wall socket and the modem port of the computer. Modem phone port is secured to the main board. modem combo board Main board

NOTE: If you cannot find a symptom or an error in this list and the problem remains, see "Undetermined Problems" on page 73.

Intermittent Problems

Intermittent system hang problems can be caused by a variety of reasons that have nothing to do with a hardware defect, such as: cosmic radiation, electrostatic discharge, or software errors. FRU replacement should be considered only when a recurring problem exists.

When analyzing an intermittent problem, do the following:

- 1. Run the diagnostic test for several times to isolate the problem.
- 2. If no error is detected, do not replace any FRU.
- 3. If any error is detected, replace the FRU. Rerun the test to verify that there are no more errors.

If an error is detected by the main battery test, see "Check the Power Adapter" on page 64

If an error is detected by the display test, see "Index of Symptom-to-FRU Error Message" on page 69.

If an error is detected by the floppy disk drive test, see "External Diskette Drive Check" on page 62.

If an error is detected by the keyboard test, see "Keyboard or Auxiliary Input Device Check" on page 63.

Undetermined Problems

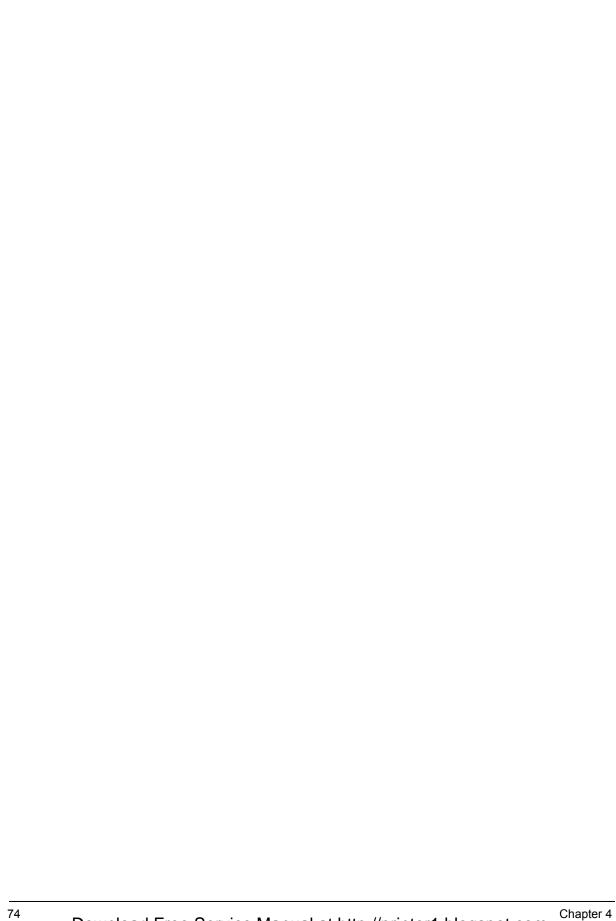
The diagnostic problems does not identify which adapter or device failed, which installed devices are incorrect, whether a short circuit is suspected, or whether the system is inoperative.

Follow these procedures to isolate the failing FRU (do not isolate non-defective FRU).

NOTE: Verify that all attached devices are supported by the computer.

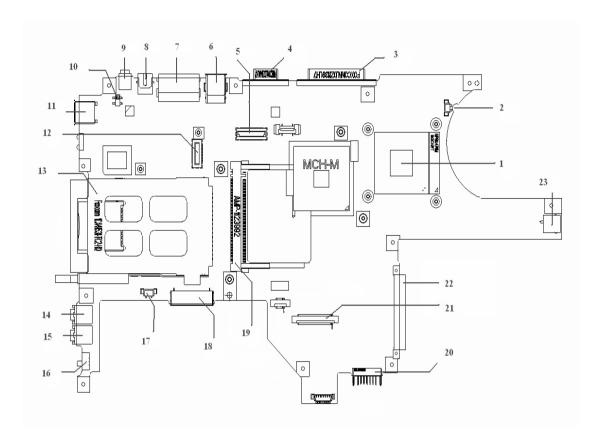
NOTE: Verify that the power supply being used at the time of the failure is operating correctly. (See "Power System Check" on page 63):

- 1. Power-off the computer.
- 2. Visually check them for damage. If any problems are found, replace the FRU.
- 3. Remove or disconnect all of the following devices:
 - Non-Acer devices
 Printer, mouse, and other external devices
 Battery pack
 Hard disk drive
 DIMM
 CD-ROM/Diskette drive Module
 - PC Cards
- 4. Power-on the computer.
- **5.** Determine if the problem has changed.
- 6. If the problem does not recur, reconnect the removed devices one at a time until you find the failing FRU.
- 7. If the problem remains, replace the following FRU one at a time. Do not replace a non-defective FRU:
 - Main board
 - □ LCD assembly



Jumper and Connector Locations

Top View



1-JP12	CPU Socket	13-JP15	PCMCIA Connector
2-JP7	FAN Connector	14-JP20	MIC in Jack
3-JP2	Parallel Port	15-JP23	Headphone out Jack
4-JP1	CRT Connector	16-SW3	Wireless Kill Switch
5-JP10	LCD Connector	17-JP18	Speakers Connector
6-JP6	USB Connector (x2)	18-JP17	Module Connector
7-JP5	RJ11/RJ45 Connector	19-JP13	Mini PCI Connector
8-JP4	S-Video Connector	20-PJP9	Battery Connector
9-JP3	IEEE 1394 Connector	21-JPJ21	Keyboard Connector
10-SW1	Lid Switch	22-JP22	HDD Connector
11-JP8	USB Connector	23-PCN1	DC-In Jack
12-JP11	MDC/MBC Connector		

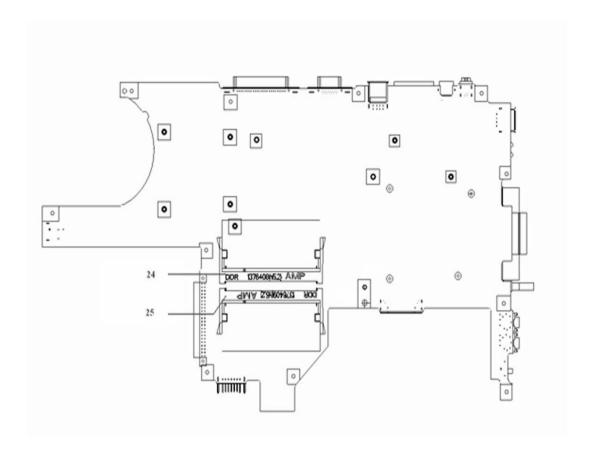
SW1 Settings (Lid switch)

	Setting
Function 1	NONE
Function 2	LCD BACKLIGHT OFF
Function 3	STAND BY
Function 4	HIBERNATE

SW3 Settings(Kill Switch)

	Setting
On	Wireless On
	Bluetooth On
Off	Wireless Off
	Bluetooth Off

Bottom View



24-JP25 So-DIMM Socket25-JP26 So-DIMM Socket

FRU (Field Replaceable Unit) List

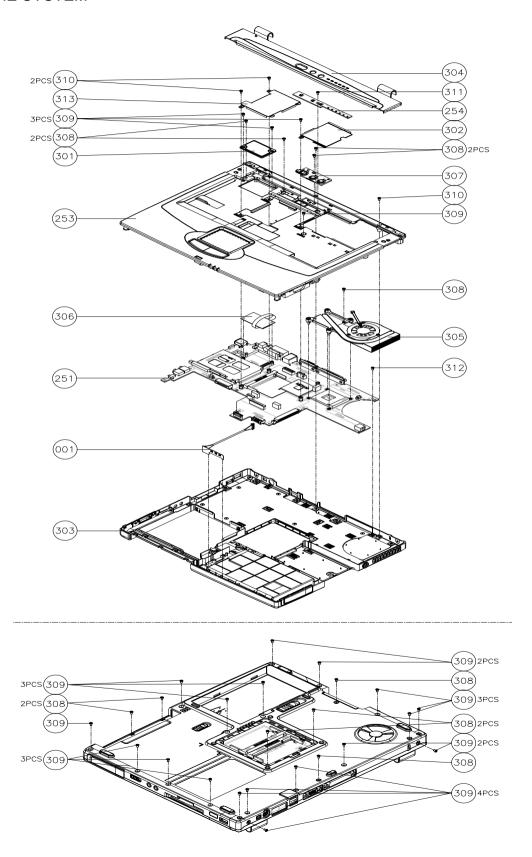
This chapter gives you the FRU (Field Replaceable Unit) listing in global configurations of TravelMate 290 series products. Refer to this chapter whenever ordering for parts to repair or for RMA (Return Merchandise Authorization).

Please note that WHEN ORDERING FRU PARTS, you should check the most up-to-date information available on your regional web or channel. For whatever reasons a part number change is made, it will not be noted on the printed Service Guide. For ACER AUTHORIZED SERVICE PROVIDERS, your Acer office may have a DIFFERENT part number code from those given in the FRU list of this printed Service Guide. You MUST use the local FRU list provided by your regional Acer office to order FRU parts for repair and service of customer machines.

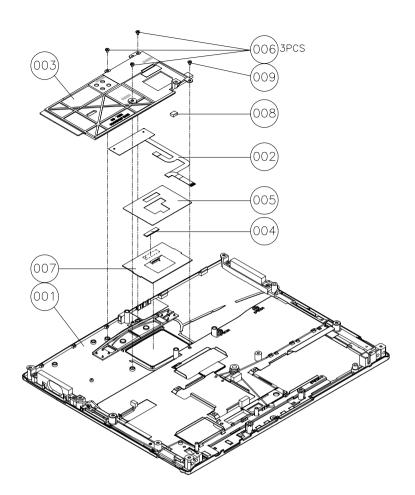
NOTE: To scrap or to return the defective parts, you should follow the local government ordinance or regulations on how to dispose it properly, or follow the rules set by your regional Acer office on how to return it.

Exploded Diagram

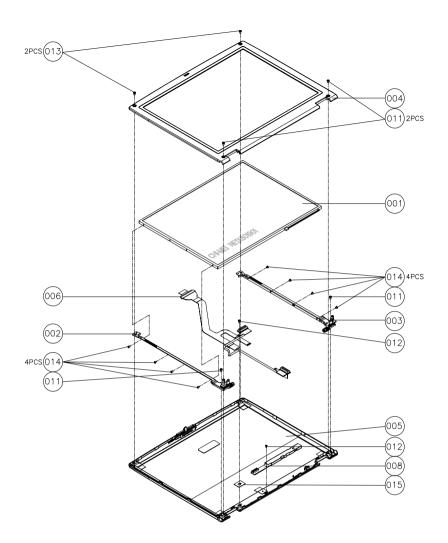
THE SYSTEM



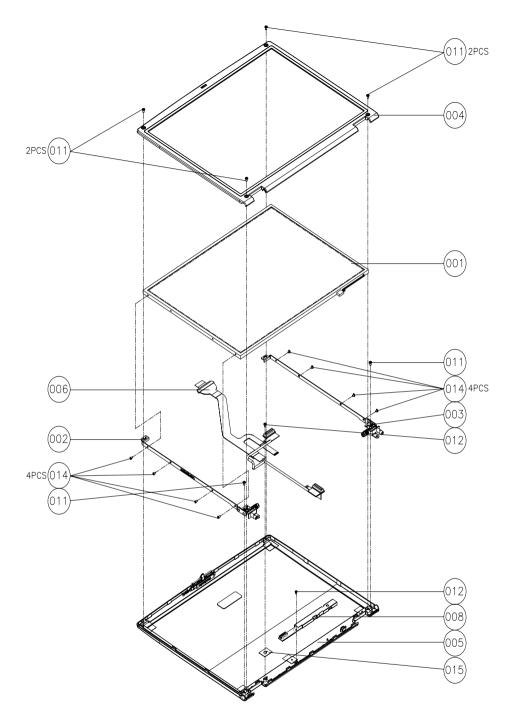
LOGIC UPPER ASSY



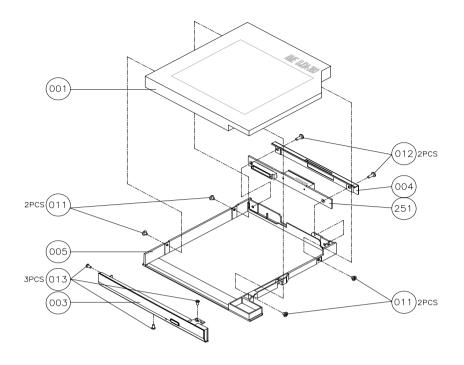
LCD 14.1"



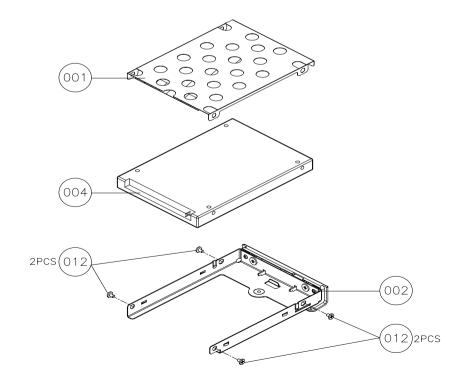
LCD 15"



OPTICAL DISC DRIVE MODULE AND COMBO DRIVE MODULE



HDD ASSY



Picture	No.	Partname And Description	Part Number
Adapter	•		
	NS	ADAPTER - LITEON 65W, 3 PIN, PA-1650- 02CA	AP.T3503.001
		ADAPTER - DELTA 65W, 3 PIN, ADP-65DB	AP.T2101.001
Battery			
_	NS	BATTERY SONY LI-ION 8 CELLS 4300mAH, US18650G5	BT.T3504.001
		BATTERY SAMSUNG LI-ION 8 CELLS 4300mAH, ICR18650-22	BT.T3506.001
		BATTERY SONY LI-ION 4 CELLS 2150mAH, US18650G5	BT.T3504.002
Boards	1	1	-1
(6)	306-THE SYSTEM	MDC CARD, AMBIT, T60M283 W/CISPR	54.T35V5.001
	NS	MDC+ BLUETOOTH COMBO CARD, AMBIT, TM60M665.00	54.T35V5.002
W-	NS	MINI PCI WIRELESS BOARD (802.11b) , Intel Calexico (802.1b)	54.T35V5.003
See		MINI PCI WIRELESS BOARD (802.11a+b) , Askey (Atheros solution)	54.T35V5.004
	254-THE SYSTEM	LAUNCH BOARD	55.T35V5.001
Cables			
	002-LOGIC UPPER ASSY	FPC - M/B TO TOUCHPAD	50.T35V5.001
	001-THE SYSTEM	LED CABLE	50.T35V5.002

Picture	No.	Partname And Description	Part Number
	NS	MODEM CABLE	50.T35V5.003
6			
	NS	POWER CORD US (3Pin)	27.T35V5.001
		POWER CORD EC (3Pin)	27.T35V5.002
		POWER CORD Aus (3Pin)	27.T35V5.003
		POWER CORD UK (3Pin)	27.T35V5.004
		POWER CORD SWISS (3Pin)	27.T35V5.005
		POWER CORD CHINA (3Pin)	27.T35V5.006
		POWER CORD ITALIAN (3Pin)	27.T35V5.007
		POWER CORD DEMARK (3Pin)	27.T35V5.008
Case/Cover/Bracket Asser	nbly		•
	304-THE	MIDDLE COVER W/NAME PLATE	42.T35V5.001
-	SYSTEM		
· · · · · · · · · · · · · · · · · · ·			
	303-THE	LOWER CASE	60.T35V5.001
	SYSTEM		
	NS	DIMM COVER	42.T35V5.002
		33721	
	253-THE	UPPER CASE W/SPEAKERS, ANTENNA	60.T35V5.002
	SYSTEM	UPPER CASE W/SPEAKERS, W/O ANTENNA	60.T35V5.002
		J. L. C. G. E. W.O. E. W.C. W.O. ANTENNA	33.10070.000
	NS	I/O BRACKET	33.T35V5.001
	003-LOGIC	TOUCHPAD SUPPORT BRACKET	33.T35V5.002
	UPPER ASSY	NOTE: This item does not include FPC,	
	7.001	yet the image here is with FPC.	
3			

Picture	No.	Partname And Description	Part Number
	307-THE	POWER BUTTON	42.T35V5.003
	SYSTEM		
-			
200			
	313-THE	MINI PCI COVER	42.T35V5.004
	SYSTEM	INITIAL FOI COVER	42.13373.004
6			
	301-THE SYSTEM	MDC COVER PLATE	42.T35V5.005
	SISIEW		
	302-THE SYSTEM	THERMAL PLATE	42.T35V5.007
	STSTEIN		
40			
COMMUNICATION MODU	JLE		
	NS	ANTENNA WHITE	50.T35V5.004
0			
g .			
4			
	NS	ANTENNA BLACK	50.T35V5.005
CPU			
	NS	INTEL PENTIUM M BANIAS 1.3GHZ	KC.BS001.13G
		INTEL PENTIUM M BANIAS 1.4GHZ	KC.BS001.14G
		INTEL PENTIUM M BANIAS 1.5GHZ	KC.BS001.15G
		INTEL PENTIUM M BANIAS 1.6GHZ	KC.BS001.16G
		INTEL PENTIUM M BANIAS 1.7GHZ	KC.BS001.17G
	Ī	1	1

Picture	No.	Partname And Description	Part Number
HDD/ Hard Disk Drive			
	004-HDD ASSY	HDD 2.5" 20G TOSHIBA NeptuneV20 MK2023GAS 4200rpm	KH.02004.001
		HDD 2.5" 20G HGST MORAGA IC25N020ATMR04-0 08K0632	KH.02007.002
		HDD 2.5" 30G HGST MORAGA IC25N030ATMR04-0 08K0910 2.5"	KH.03007.002
		HDD 2.5" 30G TOSHIBA 30GB Neptune MK3021GAS	KH.33004.001
		HDD 2.5" 40G HGST MORAGA IC25N040ATMR04-0 08K0633	KH.04007.004
		HDD 2.5" 40G TOSHIBA 40GB Neptune MK4021GAS	KH.34004.001
		HDD 2.5" 60G HGST MORAGA IC25N060ATMR04-0 08K0634	KH.06007.002
		HDD 2.5" 60G TOSHIBA NEPTUNE MK6022GAS 5400RPM	KH.06004.001
		HDD 2.5" 60G HDD 2.5" TOSHIBA 60GB Neptune MK6021GAS	KH.36004.001
	001-HDD ASSY	HDD ESD PLATE ASSY	33.T35V5.004
No.	002-HDD ASSY	HDD CARRIER SUB ASSY (W/ HDD COVER)	33.T35V5.005
	NS	HDD COVER	
Keyboard	<u> </u>		
	NS	KEYBOARD ZIPPY ARABIC	KB.T350C.018
		KEYBOARD ZIPPY BELGIUM	KB.T350C.009
		KEYBOARD ZIPPY BRAZILIAN PORTUGUESE	
		KEYBOARD ZIPPY CANADIAN FRENCH	
		KEYBOARD ZIPPY CHINESE	KB.T350C.001
		KEYBOARD ZIPPY CZECH	KB.T350C.012
		KEYBOARD ZIPPY DANISH	KB.T350C.012
		NETBUARD ZIFFT DAINION	ND.1300C.017

Picture	No.	Partname And Description	Part Number
		KEYBOARD ZIPPY FRENCH	KB.T350C.007
		KEYBOARD ZIPPY GERMAN	KB.T350C.004
		KEYBOARD ZIPPY HUNGAIAN	KB.T350C.013
		KEYBOARD ZIPPY ITALIAN	KB.T350C.006
		KEYBOARD ZIPPY JAPAN	KB.T350C.008
		KEYBOARD ZIPPY KOREA	KB.T350C.009
		KEYBOARD ZIPPY NORWAY	KB.T350C.016
		KEYBOARD ZIPPY PORTUGUESE	KB.T350C.011
		KEYBOARD ZIPPY RUSSIAN	KB.T350C.014
		KEYBOARD ZIPPY SPANISH	KB.T350C.010
		KEYBOARD ZIPPY SWEDEN	KB.T350C.015
		KEYBOARD ZIPPY SWISS/G	KB.T350C.008
		KEYBOARD ZIPPY THAI	KB.T350C.003
		KEYBOARD ZIPPY TURKISH	
		KEYBOARD ZIPPY UK	KB.T350C.005
		KEYBOARD ZIPPY US INTERNATIONAL	KB.T350C.002
.CD			
	LCD 14.1 AND LCD	ASSY LCD MODULE 14.1" XGA AU (B141XN04 V.25AXXX)	6M.T35V5.012
	15.0	ASSY LCD MODULE 14.1" XGA CMO (N141X6- L01)	6M.T35V5.013
		ASSY LCD MODULE 14" XGA CPT (CLAA141XF01 REV.2)	6M.T35V5.014
		ASSY LCD MODULE 14" XGA TOPPOLY (TD141TGCB1)	6M.T35V5.015
		ASSY LCD MODULE 15" AU (B150XG02-V1)	6M.T35V5.016
		ASSY LCD MODULE 15" HITACHI (TX38D81VC1CAB)	6M.T35V5.017
		ASSY LCD MODULE 15" LG (LP150X08-A3)	6M.T35V5.018
		ASSY LCD MODULE 15" HANNSTAR (HSD150PX17-A)	6M.T35V5.019
		ASSY LCD MODULE 15" SANYO (TM150XG- 02L11)	6M.T35V5.020
	001-LCD	LCD 14.1" XGA AU (B141XN04 V.25AXXX)	LK.14105.005
	14.1 AND LCD 15.0	LCD 14.1" XGA CMO (N141X6-L01)	LK.1410D.001
	100 10.0	LCD 14" XGA CPT (CLAA141XF01 REV.2)	LK.14109.002
		LCD 14" XGA TOPPOLY (TD141TGCB1)	LK.1410I.001
		LCD 15" XGA AU (B150XG02-V1)	LK.15005.004
		LCD 15" XGA HITACHI (TX38D81VC1CAB)	LK.15004.004
		LCD 15" XGA LG (LP150X08-A3)	LK.15008.007
		LCD 15" XGA HANNSTAR (HSD150PX17-A)	LK.15007.003
		LCD 15" XGA SANYO (TM150XG-02L11)	LK.1500J.002
***	008-LCD 14.1 AND LCD 15.0	LCD INVERTER	19.T35V5.001

Picture	No.	Partname And Description	Part Number
	005-LCD	LCD PANEL WITH LOGO	60.T35V5.005
	14.1 AND		
	LCD 15.0		
	004-LCD	LCD BEZEL -14"	60.T35V5.006
	14.1 AND LCD 15.0	LCD BEZEL -15"	60.T35V5.007
	003-LCD	LCD BRACKET L14"	33.T35V5.006
^	14.1 AND	LCD BRACKET L15"	33.T35V5.008
	LCD 15.0		
34			
	002-LCD	LCD BRACKET R14"	33.T35V5.007
	14.1 AND LCD 15.0	LCD BRACKET R15"	33.T35V5.009
	10.0		
18			
1.635-6-60			
	006-LCD 14.1 AND	LCD COAXIAL CABLE - 14.1" AU	50.T35V5.006
-	LCD 15.0	LCD COAXIAL CABLE - 14" CMO	50.T35V5.007
		LCD COAXIAL CABLE - 14" CPT	50.T35V5.008
		LCD COAXIAL CABLE - 14" TOPPOLY	50.T35V5.009
		LCD COAXIAL CABLE - 15" AU	50.T35V5.010
		LCD COAXIAL CABLE - 15" HITACHI	50.T35V5.011
		LCD COAXIAL CABLE - 15" LG	50.T35V5.012
		LCD COAXIAL CABLE - 15" HANNSTAR	50.T35V5.013
		LCD COAXIAL CABLE - 15" SANYO	50.T35V5.014
	NS	LCD RUBBER	47.T35V5.001
	NS	LCD RUBBER-LOW	47.T35V5.002
Main Board			
IVIAIII DUAIU	251 TUE	MAINIDOADD W/ DOMOIA SLOT LIDD CONN.	MP T2502 001
	251-THE SYSTEM	MAINBOARD W/ PCMCIA SLOT, HDD CONN (W/O CPU, MEMORY)	MB.T3502.001
APA.		, ,	
- office			

Picture	No.	Partname And Description	Part Number
	THE	PCMCIA SLOT	22.T35V5.001
	SYSTEM		
-			
8			
HEATSINK	005 7115	THERMAL MORNIE	00 7051/5 000
	305-THE SYSTEM	THERMAL MODULE	60.T35V5.008
Memory	T		T
	NS	MEMORY DDR333 256MB INFINEON HYS64D32020GD-6-B (.14u)	KN.25602.009
The state of the s		MEMORY DDR333 512MB INFINEON	KN.51202.007
		HYS64D64020GBDL-6-B (.14u)	
		MEMORY DDR333 128MB INFINEON	KN.12802.006
		HYS64D16000GDL-6-B (.14u)	
		MEMORY DDR333 256MB MICRON MT8VDDT3264HDG-335C3 (.13u)	KN.25604.009
		MEMORY DDR333 128MB NANYA	KN.12803.008
		NT128D64SH4BBGM-6K (.14u)	
		MEMORY DDR333 256MB NANYA	KN.25603.009
0.6.10.		NT256D64SH8BAGM-6K (.14u)	
Optical Drive	ODD	CD-ROM MODULE 24X QSI SCR-242	6M.T35V5.002
	MODULE	CD-ROM MODULE 24X TEAC CD-224E-C85	6M.T35V5.002
Marie	AND	DVD-ROM MODULE 8X QSI SDR-083	6M.T35V5.004
	COMBO DRIVE	DVD/CDRW COMBO MODULE 24X LITEON	6M.T35V5.006
	MODULE	LSC024082K	SIII. 100 V 0.000
4		DVD/CDRW COMBO MODULE 24X QSI SBW-	6M.T35V5.007
		242	ON TOTAL CO.
		DVD/CDRW COMBO MODULE 24X KME UJDA750	6M.T35V5.008
		DVD/CDRW COMBO MODULE 24X TOSHIBA	6M.T35V5.009
		SDR-2412	
		DVD-RW MODULE TEAC DV-W22E-185	6M.T35V5.011
	001-ODD MODULE	CD-ROM DRIVE 24X QSI SCR-242	KD.24X03.001
	AND		
	СОМВО		
B	DRIVE MODULE		
		CD-ROM DRIVE 24X TEAC CD-224E-C85	KD.24X06.002
		DVD-ROM DRIVE 8X QSI SDR-083	KV.08X03.001
		DVD/CDRW COMBO DRIVE 24X LITEON	KO.T2109.001
		LSC024082K	
		DVD/CDRW COMBO DRIVE 24X QSI SBW-242	KO.24X07.002

Picture	No.	Partname And Description	Part Number
		DVD/CDRW COMBO DRIVE 24X KME UJDA750	KO.24X06.002
		DVD/CDRW COMBO DRIVE 24X TOSHIBA SDR-2412	KO.24X04.002
		DVD-RW DRIVE TEAC DV-W22E-185	KW.02X0D.001
\Diamond	005-ODD MODULE AND COMBO DRIVE MODULE	OPTICAL DEVICE HOLDER	60.T35V5.004
	004-ODD MODULE AND COMBO DRIVE MODULE	OPTICAL DEVICE BRACKET	33.T35V5.003
	251-ODD MODULE AND COMBO DRIVE MODULE	OPTICAL DEVICE BOARD	55.T35V5.002
MISCELLANEOUS		1	
	NS	RUBBER FOOT	47.T35V5.003
	NS	RUBBER FOOT(SMALL)	47.T35V5.004
	NS	LCD LATCH W/SPRING	6K.T35V5.002
POINTING DEVICE	•		
	007-LOGIC UPPER ASSY	TOUCHPAD (SYNAPTICS TM41PDA357)	56.T35V5.001
Speaker		1	
	NS	SPEAKER R & L	6K.T35V5.001
Screws		I	
	NS	SCREW BTP M1,7 x 3.5ZS	86.T35V5.001
	NS	SCREW BTP M2 x 4 ZS	86.T35V5.002
	NS	SCREW D-SUB NUT	86.T35V5.003
	NS	SCREW M1.7 x 2.5ZS	86.T35V5.004
	NS	SCREW M2 x 6 (B) & NI	86.T35V5.005
	NS	SCREW M2 x 10 (B)	86.T35V5.006
	NS	SCREW M2 x 2.3 (NL)	86.T35V5.007
	•		1

Picture	No.	Partname And Description	Part Number
	NS	SCREW M2 x 3 (NL)	86.T35V5.008
	NS	SCREW M2 x 4 (B)	86.T35V5.009
	NS	SCREW M2 x 6 (NL)	86.T35V5.010
	NS	SCREW M2.5 x 1.1 (NL)	86.T35V5.011
	NS	SCREW M2.5 x 15 (NL)	86.T35V5.012
	NS	SCREW M2.5 x 3 (NL)	86.T35V5.013
	NS	SCREW M2.5 x 3 (NL) -up	86.T35V5.014
	NS	SCREW M2.5 x 4 (NL)	86.T35V5.015
	NS	SCREW M2.5 x 6 (NL)	86.T35V5.016
	NS	SCREW M3 x 4 (NL)	86.T35V5.017

Model Definition and Configuration

TravelMate 290 Series

Model Number	СРИ	LCD	ODD	Memory	HDD (GB)	WLAN
290X	PM 1.3GHz	14.1 XGA	24xCD	1x128M	20GB	N
290Xi	PM 1.3GHz	14.1 XGA	24xCD	1x128M/ 1x 256M	20GB/ 30GB	11.b
290XVi	PM 1.3GHz	14.1 XGA	8xDVD	1x256M	20GB/ 30GB	11.b
290XCi	P-M 1.3GHz	14.1 XGA	24x CDRW+DVD	1x256M	20GB/ 30GB	11b
290XMi	PM 1.3GHz	14.1 XGA	DVD-RW	1x256M/ 2x256M	30GB	11b
290LC	P-M 1.3G	15.0 XGA	24x CDRW+DVD	1x256M	30GB	N
290LCi	P-M 1.3G	15.0 XGA	24x CDRW+DVD	1x256M/ 2x256M	30GB/ 40GB	11b
290LMi	PM 1.3GHz	15.0 XGA	DVD-RW	1x256M 2x256M	40GB/ 30GB	11b

Test Compatible Components

This computer's compatibility is tested and verified by Acer's internal testing department. All of its system functions are tested under Windows[®] XP Home, Windows[®] XP Pro environment.

Refer to the following lists for components, adapter cards, and peripherals which have passed these tests. Regarding configuration, combination and test procedures, please refer to the TravelMate 290 series Compatibility Test Report released by the Acer Mobile System Testing Department.

Microsoft® Windows® XP Home Environment Test

Item	Specifications		
Display	ViewSonic 17PS		
	Philips Brilliance 107		
	Multiscan G200		
Modem	3Com 56K Voice Fax Modem		
I/O Peripheral			
IO - Printer	ESPON Epson Color 740		
	HP Laster Jet 2100 (R)		
	HP LasterJet 5P (IR)		
	HP DeskJet 500C		
	HP DeskJet 3820		
I/O - Mouse (PS/2)	Microsoft IntelliMouse TrackBall		
. ,	Microsoft Serial-Mouse		
	Microsoft IntellMouse 1.1 A		
	Microsoft IntelliMouse Explorer (optical)		
	Microsoft IntelliPoint (wireless)		
	Logitech Mouse-Man		
	Logitech Home mouse		
	Logitech TrackMan Marble FX		
	Logitech Cordless Mouse Pro (wireless)		
	Logitech TrackMan Live (wireless)		
	Logitech Cordless Mouse Man Wheel		
	Lotitech M-S48a		
	Logitech Mouse-Man (MCV-46)		
I/O - Mouse (USB)	Microsoft IntelliMouse Explorer(Optical)		
	Microsoft Wireless IntelliMouse Explorer		
	Microsoft IntelliMouse Explorer 3.0		
	Microsoft TrackBall Explorer		
	Loeitech M-UA34		
	Logitech Mouse-Man (MCV-46)		
	Logitech Cordless Mouse Man Optical		
	Logitech Mini Optical Mouse		
	Logitech Mouse Man Traveler		
	Logitech Cordless Optical Track Man		
	Logitech MouseMan Dual Optical		
1/0 14 (001)	BTC Optic Mouse		
I/O - Mouse (COM)	Microsoft IntelliPoint (Wireless)		
	Microsoft Home mouse Microsoft Serial-Mouse		
	Logitech Cordless Mouse Man Wheel Logitech M-M43		
	Logitech M-M43 Logitech TrackMan Portable Mouse		
I/O I/O the and (DC/C)			
I/O - Keyboard (PS/2)	Microsoft MS Windows 95		
	Microsoft Natural		
I/O Kashaard (I/OD)	Microsoft Natural Pro		
I/O - Keyboard (USB)	Chicony USB Keyboard		
	Logitech Logitech Cordless Keyboard/Mouse		
	Microsoft Natural		
	Microsoft Natural Pro		

Item	Specifications
I/O - Speaker (USB)	Philips DS350 Speaker
	Panasonic EAB-MPC57USB
I/O - Speaker (SPDIF)	Creative Desktop Theater 5.1
,	YAMAHA YAMAHA TSS-1
I/O - Joystick	Toshiba
I/O - SCSI	IBM SCS 1.5G HDD
	Plextor SCSI CD-R
	Plextor SCSI CD-ROM
	Roich SCSI CD-RW
I/O - USB (Camera)	Kodak DVC300
170 - 00b (Camera)	Intel PC Camera Pro Pack
	Ricoh ROC 5300
	Logitech Quick Cam Pro 3000
I/O - USB (HUB)	BELKIN Express Bus HUB
1/O - 03B (HOB)	D-LINK HUB
	D-Link Ethernet Adapter
	Skywell Magic TopLAN Ethernet Adapter
	Adapter Xhub+
I/O - Scanner	·
1/O - Scanner	Logitech Page Scan Pro Pack NEC Full Color Image Scanner
	Mustek Scanner 1200sp
WO 4004 B :	·
I/O - 1394 Device	FUJITSU DYNA MO 640
	Sony DCR-RTV20 Digital Camera
	VST FireWire Hand Drive
I/O - 802.11b Device	3Com Wireless AP (3CRW737A)
	Cisco Cisco Wireless AP (AIR-PCM340)
	Toshiba BT Modem
PCMCIA Card	
LAN Card	3Com Ethernet III Card (3C589B)
	3Com 10/100 Lan CardBus with XJACK connector (3CXFE575CT)
	3Com 10/100 Lan CardBus (3CCFE575BT)
	3Com 32bit CardBus 10/100 BASE-TX (3C575-TX)
	3Com TokenLink Velocity 16/4
	3Com 10/100 CardBus with XJACK Connector (3CXFE575BT)
	3Com Megahertz 10/100 Lan CardBus (3CCFE575CT)
	3Com Fast Ethernet 10/100 BASE-TX (3CCFE575CT-D)
	ActionTec Data Link 56K PC Card Fax Modem (MDV9012-01)
	IBM Ethernet Card
	IBM Token Ring Card
	TDK Network Flyer CardBus 100BaseTX/10BaseT (LAK-CB100AX)
	TDK LAN Flyer (LAK-CB100AX)
	USRobotics Megahertz 128M ISDN
	Xircom 32bit CardBus Ethernet 10/100 (CBE-100)
	Xircom CreditCard Ethernet 10/100 (CEB3B-100TX)
	LINKSYS Ethernet Card
Modem Card	3Com Megahertz 56K Modem (XJ2560)
	3Com 56K Global Modem PC Card (3CCM156B)
	3Com WinModem PC Card with XJACK Connector (3CXM356)
	3Com U.S.Robotics 56KWinmodem(Model:3013)
	DELL Data/Fax Modem 2400/9600bps(24/96)
	DELL Data/Fax Modem 14400/14400bps(14.4)

DELL Data/Fax Modem 28.8Kbps/14.4Kbps(V.34XJ) EXP Fax/Data modem 9600/2400 Robotics WorldPort 14400 Fax/Data modem USRobotics Megahertz 56K Modem (XJ5560) USRobotics Upgradeable 33.6K Modem (SP1336) Xircom RealPort Modem56 (RM56V1) Xircom 32bit CardBus Modem56 WinGlobal (CBM56WG) New Media 33.6 Netsurfer 56K+Fax Gold Card Multi-Function Card BLASTER Modem 56K Flash56 PCMCIA(D15610) Combo Card 3Com Ethernet III LAN+33.6K Modem (3C562C/3C563C) 3Com Ethernet III LAN+33.6K Modem (3C562D/3C563D) 3Com 10/100 Lan+56K Modem (3CCFEM556) 3Com 10/100 CardBus Lan+56K Modem (3CCFEM656B)	
Robotics WorldPort 14400 Fax/Data modem USRobotics Megahertz 56K Modem (XJ5560) USRobotics Upgradeable 33.6K Modem (SP1336) Xircom RealPort Modem56 (RM56V1) Xircom 32bit CardBus Modem56 WinGlobal (CBM56WG) New Media 33.6 Netsurfer 56K+Fax Gold Card Multi-Function Card BLASTER Modem 56K Flash56 PCMCIA(D15610) Combo Card 3Com Ethernet III LAN+33.6K Modem (3C562C/3C563C) 3Com Ethernet III LAN+33.6K Modem (3C562D/3C563D) 3Com 10/100 Lan+56K Modem (3CCFEM556)	
USRobotics Megahertz 56K Modem (XJ5560) USRobotics Upgradeable 33.6K Modem (SP1336) Xircom RealPort Modem56 (RM56V1) Xircom 32bit CardBus Modem56 WinGlobal (CBM56WG) New Media 33.6 Netsurfer 56K+Fax Gold Card Multi-Function Card BLASTER Modem 56K Flash56 PCMCIA(D15610) Combo Card 3Com Ethernet III LAN+33.6K Modem (3C562C/3C563C) 3Com Ethernet III LAN+33.6K Modem (3C562D/3C563D) 3Com 10/100 Lan+56K Modem (3CCFEM556)	
USRobotics Upgradeable 33.6K Modem (SP1336) Xircom RealPort Modem56 (RM56V1) Xircom 32bit CardBus Modem56 WinGlobal (CBM56WG) New Media 33.6 Netsurfer 56K+Fax Gold Card Multi-Function Card BLASTER Modem 56K Flash56 PCMCIA(D15610) Combo Card 3Com Ethernet III LAN+33.6K Modem (3C562C/3C563C) 3Com Ethernet III LAN+33.6K Modem (3C562D/3C563D) 3Com 10/100 Lan+56K Modem (3CCFEM556)	
Xircom RealPort Modem56 (RM56V1) Xircom 32bit CardBus Modem56 WinGlobal (CBM56WG) New Media 33.6 Netsurfer 56K+Fax Gold Card Multi-Function Card BLASTER Modem 56K Flash56 PCMCIA(D15610) Combo Card 3Com Ethernet III LAN+33.6K Modem (3C562C/3C563C) 3Com Ethernet III LAN+33.6K Modem (3C562D/3C563D) 3Com 10/100 Lan+56K Modem (3CCFEM556)	
Xircom 32bit CardBus Modem56 WinGlobal (CBM56WG) New Media 33.6 Netsurfer 56K+Fax Gold Card Multi-Function Card BLASTER Modem 56K Flash56 PCMCIA(D15610) Combo Card 3Com Ethernet III LAN+33.6K Modem (3C562C/3C563C) 3Com Ethernet III LAN+33.6K Modem (3C562D/3C563D) 3Com 10/100 Lan+56K Modem (3CCFEM556)	
New Media 33.6 Netsurfer 56K+Fax Gold Card Multi-Function Card BLASTER Modem 56K Flash56 PCMCIA(D15610) Combo Card 3Com Ethernet III LAN+33.6K Modem (3C562C/3C563C) 3Com Ethernet III LAN+33.6K Modem (3C562D/3C563D) 3Com 10/100 Lan+56K Modem (3CCFEM556)	
56K+Fax Gold Card Multi-Function Card BLASTER Modem 56K Flash56 PCMCIA(D15610) Combo Card 3Com Ethernet III LAN+33.6K Modem (3C562C/3C563C) 3Com Ethernet III LAN+33.6K Modem (3C562D/3C563D) 3Com 10/100 Lan+56K Modem (3CCFEM556)	
BLASTER Modem 56K Flash56 PCMCIA(D15610) Combo Card 3Com Ethernet III LAN+33.6K Modem (3C562C/3C563C) 3Com Ethernet III LAN+33.6K Modem (3C562D/3C563D) 3Com 10/100 Lan+56K Modem (3CCFEM556)	
Combo Card 3Com Ethernet III LAN+33.6K Modem (3C562C/3C563C) 3Com Ethernet III LAN+33.6K Modem (3C562D/3C563D) 3Com 10/100 Lan+56K Modem (3CCFEM556)	
3Com Ethernet III LAN+33.6K Modem (3C562D/3C563D) 3Com 10/100 Lan+56K Modem (3CCFEM556)	
3Com Ethernet III LAN+33.6K Modem (3C562D/3C563D) 3Com 10/100 Lan+56K Modem (3CCFEM556)	
3Com 10/100 Lan+56K Modem (3CCFEM556)	
, , , , , , , , , , , , , , , , , , ,	
,	
Olicom GoCard Ethernet+33.6K Modem	
Xircom CreditCard Ethernet+33.6K Modem	
Xircom CreditCard Ethernet 10/100 + Modem56	
Xircom RealPort Card Ethernet 10/100+56K Modem(RBEM56G-10	0)
Xircom Ethernet 10/100+Modem 56K (RBEM56G-100)	,
SCSI Card Adaptec SlimSCSI 36bit (1480A) CardBus UltraSCSI	
Adaptec SlimSCSI 16 bits (1460B)	
Storage Card Fujitsu SRAM Card	
Pretec MPEG-I Card	
Margi MPEG-II Card	
Pretec 8M/16M Flash Card	
Kingston Flash Card 64MB	
Feiya Smart Media Flash Memory Card To PCMCIA (32MB)	
Feiya Compact Flash Card (32MB)	
Iomega Clik! PC Card 40MB	
Toshiba Microdriver 2G HDD	
Toshiba Microdriver 5G HDD	
IBM Microdriver 1G	
Panasonic Secure Digital 8/16/32/64/128/256/512M	
Toshiba Secure Digital 8/16/32/64/128M	
Toshiba SmartMedia 2/4/8/16/32/64/128/2 5V/4 5V	
Samsung SmartMedia 8/16/32/64/128	
SanDisk Secure Digital 16/128M	
Wireless LAN/Bluetooth Card Cisco AIR PCM-340 wireless lan card	
3Com Airconnect 3CRWE 737A wireless lan card	
Toshiba Bluetooth PCMIA Card	
Orinoco Wireless PC Card (GOLD)	
Dell TureMobile 1170 AP	
SMC EZ Connect 802.11a Wireless Cardbus adapter (SMC2735W)	
Intel PRO/Wireless 5000 CardBus LAN Adapter (WCB5000AM)	
USB 2.0 PCMCIA Card Adaptec USB2.0 Connect CardBus Card (AUA-1420)	
Other Socket Serial I/O Card	
DELL Audio Card	
DELL IEEE-1394a PC Card for PC System	
Toshiba PC Card Fingerprint Reader	
Nokia Nokia PCMCIA Phonecard	

Microsoft® Windows® XP Pro Environment Test

Item	Specifications		
Display	ViewSonic 17PS		
	Philips Brilliance 107		
	Multiscan G200		
Modem	3Com 56K Voice Fax Modem		
I/O Peripheral			
IO - Printer	ESPON Epson Color 740		
	HP Laster Jet 2100 (R)		
	HP LasterJet 5P (IR)		
	HP DeskJet 500C		
	HP DeskJet 3820		
I/O - Mouse (PS/2)	Microsoft IntelliMouse TrackBall		
. ,	Microsoft Serial-Mouse		
	Microsoft IntellMouse 1.1 A		
	Microsoft IntelliMouse Explorer (optical)		
	Microsoft IntelliPoint (wireless)		
	Logitech Mouse-Man		
	Logitech Home mouse		
	Logitech TrackMan Marble FX		
	Logitech Cordless Mouse Pro (wireless)		
	Logitech TrackMan Live (wireless)		
	Logitech Cordless Mouse Man Wheel		
	Lotitech M-S48a		
	Logitech Mouse-Man (MCV-46)		
I/O - Mouse (USB)	Microsoft IntelliMouse Explorer(Optical)		
	Microsoft Wireless IntelliMouse Explorer		
	Microsoft IntelliMouse Explorer 3.0		
	Microsoft TrackBall Explorer		
	Loeitech M-UA34		
	Logitech Mouse-Man (MCV-46)		
	Logitech Cordless Mouse Man Optical		
	Logitech Mini Optical Mouse		
	Logitech Mouse Man Traveler		
	Logitech Cordless Optical Track Man		
	Logitech MouseMan Dual Optical		
1/0 14 (001)	BTC Optic Mouse		
I/O - Mouse (COM)	Microsoft IntelliPoint (Wireless)		
	Microsoft Home mouse Microsoft Serial-Mouse		
	Logitech Cordless Mouse Man Wheel Logitech M-M43		
	Logitech M-M43 Logitech TrackMan Portable Mouse		
I/O I/O the and (DC/C)			
I/O - Keyboard (PS/2)	Microsoft MS Windows 95		
	Microsoft Natural		
I/O Kashaard (I/OD)	Microsoft Natural Pro		
I/O - Keyboard (USB)	Chicony USB Keyboard		
	Logitech Logitech Cordless Keyboard/Mouse		
	Microsoft Natural		
	Microsoft Natural Pro		

Item	Specifications			
I/O - Speaker (USB)	Philips DS350 Speaker			
	Panasonic EAB-MPC57USB			
I/O - Speaker (SPDIF)	Creative Desktop Theater 5.1			
	YAMAHA YAMAHA TSS-1			
I/O - Joystick	Toshiba			
I/O - SCSI	IBM SCS 1.5G HDD			
	Plextor SCSI CD-R			
	Plextor SCSI CD-ROM			
	Roich SCSI CD-RW			
I/O - USB (Camera)	Kodak DVC300			
	Intel PC Camera Pro Pack			
	Ricoh ROC 5300			
	Logitech Quick Cam Pro 3000			
I/O - USB (HUB)	BELKIN Express Bus HUB			
	D-LINK HUB			
	D-Link Ethernet Adapter			
	Skywell Magic TopLAN Ethernet Adapter			
	Adapter Xhub+			
I/O - Scanner	Logitech Page Scan Pro Pack			
	NEC Full Color Image Scanner			
	Mustek Scanner 1200sp			
I/O - 1394 Device	FUJITSU DYNA MO 640			
TOO	Sony DCR-RTV20 Digital Camera			
	VST FireWire Hand Drive			
I/O - 802.11b Device	3Com Wireless AP (3CRW737A)			
ING - 002.116 Bevice	Cisco Cisco Wireless AP (AIR-PCM340)			
	Toshiba BT Modem			
PCMCIA Card				
LAN Card	3Com Ethernet III Card (3C589B)			
LANGAIG	3Com 10/100 Lan CardBus with XJACK connector (3CXFE575CT)			
	3Com 10/100 Lan CardBus (3CCFE575BT)			
	3Com 32bit CardBus 10/100 BASE-TX (3C575-TX)			
	3Com TokenLink Velocity 16/4			
	3Com 10/100 CardBus with XJACK Connector (3CXFE575BT)			
	3Com Megahertz 10/100 Lan CardBus (3CCFE575CT)			
	3Com Fast Ethernet 10/100 BASE-TX (3CCFE575CT-D)			
	ActionTec Data Link 56K PC Card Fax Modem (MDV9012-01)			
	IBM Ethernet Card			
	IBM Token Ring Card			
	TDK Network Flyer CardBus 100BaseTX/10BaseT (LAK-CB100AX)			
	TDK LAN Flyer (LAK-CB100AX)			
	USRobotics Megahertz 128M ISDN			
	Xircom 32bit CardBus Ethernet 10/100 (CBE-100)			
	Xircom CreditCard Ethernet 10/100 (CEB3B-100TX)			
	LINKSYS Ethernet Card			
Modem Card	3Com Megahertz 56K Modem (XJ2560)			
	3Com 56K Global Modem PC Card (3CCM156B)			
	3Com WinModem PC Card with XJACK Connector (3CXM356)			
	3Com U.S.Robotics 56KWinmodem(Model:3013)			
	DELL Data/Fax Modem 2400/9600bps(24/96)			
	DELL Data/Fax Modem 14400/14400bps(14.4)			

Item	Specifications		
	DELL Data/Fax Modem 28.8Kbps/14.4Kbps(V.34XJ)		
	EXP Fax/Data modem 9600/2400		
	Robotics WorldPort 14400 Fax/Data modem		
	USRobotics Megahertz 56K Modem (XJ5560)		
	USRobotics Upgradeable 33.6K Modem (SP1336)		
	Xircom RealPort Modem56 (RM56V1)		
	Xircom 32bit CardBus Modem56 WinGlobal (CBM56WG)		
	New Media 33.6 Netsurfer		
	56K+Fax Gold Card Multi-Function Card		
	BLASTER Modem 56K Flash56 PCMCIA(D15610)		
Combo Card	3Com Ethernet III LAN+33.6K Modem (3C562C/3C563C)		
Combo Card	3Com Ethernet III LAN+33.6K Modern (3C562D/3C563D)		
	3Com 10/100 Lan+56K Modem (3CCFEM556)		
	3Com 10/100 CardBus Lan+56K Modem (3CCFEM656B)		
	Olicom GoCard Ethernet+33.6K Modem		
	Xircom CreditCard Ethernet+33.6K Modem		
	Xircom CreditCard Ethernet 10/100 + Modem56		
	Xircom RealPort Card Ethernet 10/100+56K Modem(RBEM56G-100)		
	Xircom Ethernet 10/100+Modem 56K (RBEM56G-100)		
00010	` '		
SCSI Card	Adaptec SlimSCSI 36bit (1480A) CardBus UltraSCSI		
	Adaptec SlimSCSI 16 bits (1460B)		
Storage Card	Fujitsu SRAM Card		
	Pretec MPEG-I Card		
	Margi MPEG-II Card		
	Pretec 8M/16M Flash Card		
	Kingston Flash Card 64MB		
	Feiya Smart Media Flash Memory Card To PCMCIA (32MB)		
	Feiya Compact Flash Card (32MB)		
	lomega Clik! PC Card 40MB		
	Toshiba Microdriver 2G HDD		
	Toshiba Microdriver 5G HDD		
	IBM Microdriver 1G		
	Panasonic Secure Digital 8/16/32/64/128/256/512M		
	Toshiba Secure Digital 8/16/32/64/128M		
	Toshiba SmartMedia 2/4/8/16/32/64/128/2 5V/4 5V		
	Samsung SmartMedia 8/16/32/64/128		
	SanDisk Secure Digital 16/128M		
Wireless LAN/Bluetooth Card	Cisco AIR PCM-340 wireless lan card		
	3Com Airconnect 3CRWE 737A wireless lan card		
	Toshiba Bluetooth PCMIA Card		
	Orinoco Wireless PC Card (GOLD)		
	Dell TureMobile 1170 AP		
	SMC EZ Connect 802.11a Wireless Cardbus adapter (SMC2735W)		
	Intel PRO/Wireless 5000 CardBus LAN Adapter (WCB5000AM)		
USB 2.0 PCMCIA Card	Adaptec USB2.0 Connect CardBus Card (AUA-1420)		
Other	Socket Serial I/O Card		
	DELL Audio Card		
	DELL IEEE-1394a PC Card for PC System		
	Toshiba PC Card Fingerprint Reader		
	Nokia Nokia PCMCIA Phonecard		
	** *		



Online Support Information

This section describes online technical support services available to help you repair your Acer Systems.

If you are a distributor, dealer, ASP or TPM, please refer your technical queries to your local Acer branch office. Acer Branch Offices may access our website. However some information sources will require a user i.d. and password. These can be obtained directly from Acer CSD Taiwan.

Acer's Website offers you convenient and valuable support resources whenever you need them.

In the Technical Information section you can download information on all of Acer's Notebook, Desktop and Server models including:

	3					
	Service guides for all models					
	User's manuals					
	Training materials					
	Bios updates					
	Software utilities					
	Spare parts lists					
	TABs (Technical Announcement Bulletin)					
For these purposes, we have included an Acrobat File to facilitate the problem-free downloading of our technical material.						
Also contained on this website are:						
	Detailed information on Acer's International Traveler's Warranty (ITW)					
	Returned material authorization procedures					
	An overview of all the support services we offer, accompanied by a list of telephone, fax and email contacts for all your technical queries.					
We are always looking for ways to optimize and improve our services, so if you have any suggestions or						

comments, please do not hesitate to communicate these to us.



Α			Keyboard or Auxiliary Input Device Check 63
	AC Adapter 28	М	
	AFLASH Utility 42		
	AFEASIT Guilty 42		Machine Disassembly 43
В			Memory Check 63
	P. W P J. 47		Model Definition 94
	Battery Pack 47		Modem Combo Card
	BIOS Setup Utility 33		external 49
	BIOS Utility 33	0	
	Basic System Settings 35	J	
	Navigating 33 Startup Configuration 38		Online Support Information 103
	System Information 34	Р	
	System Security 34, 41	P	
D			Panel
			Bottom 11
	DIMM		Power System Check
	external 48		Battery Pack 65
	removing 48		Power Adapter 64, 65
	Disassembly	R	
	Battery Pack 46	• • • • • • • • • • • • • • • • • • • •	
	CD-ROM/DVD-ROM Module 51 Floppy Disk Drive 57		RMA 79
	Machine 43	S	
	Procedure Flowchart 45	J	
Ε			System Check Procedures 62
_			System Diagnostic Diskette 42
	Error Symptom-to-Spare Part Index 67		System Utilities 33
	External CD-ROM Drive Check 62		System Utility Diskette 42
F		т	
Г		ı	
	Features 1		Temperature 29
	Flash Utility 42		Test Compatible Components 95
	Floppy Disk		Touchpad Check 65
	removing the 57		Troubleshooting 61
	FRU (Field Replaceable Unit) List 79	U	
		U	
I			Undetermined Problems 73
	Intermittent Problems 72		utility
,			BIOS 33
J		14/	
	Jumper and Connector Locations 75	W	
	Top View 75		Windows 2000 Environment Test 96
17	r		
K			